BASICS FOR AIR TRAFFIC CONTROL – BASIC COMMUNICATIONS

MODULE OVERVIEW

Purpose: This module discusses radio and interphone communications, standardization of Air Traffic Control (ATC) terminology, coordination procedures between intrafacility and interfacility, and procedures conducted during position relief.

MODULE OUTLINE

Lesson: Radio and Interphone Communications

Purpose: This lesson identifies the radio and interphone communications to ensure the best communication is achieved in an Air Traffic Control environment.

Objective:

Identify frequency use for authorized radio and interphone communications

Topics:

- Typical Air/Ground Panel
- Radio Frequency Use
 - Monitoring
 - Authorized Transmissions
 - Authorized Interruptions
- Knowledge Check
- Review/Summary

Lesson: Standardization

Purpose: This lesson identifies how international civil aviation phonetics are used to standardize communication in the Air Traffic Control environment.

Objective:

Identify International Civil Aviation Organization (ICAO) phonetics

Topics:

- ICAO Phonetics
 - Numbers
 - Alphabet
- Words and Phrases
- Word Meanings
- Annotations
- Knowledge Check
- Review/Summary

Exercise - ICAO Phonetics

Lesson: Number Group Usage

Purpose: This lesson identifies how number groups are standardized in the Air Traffic Control environment.

Objective:

Identify number group usage during communication

Topics:

- Serial Numbers
- Altitudes
- Flight Levels
- Minimum Descent Altitude (MDA)/ Decision Altitude (DA)
- Time
- Knowledge Check
- Review/Summary

Lesson: Number Usage

Purpose: This lesson identifies how numbers are standardized in the Air Traffic Control environment.

Objective:

Identify proper number usage during communication

Topics:

- Field Elevation
- The Number Zero
- Altimeter Setting
- Surface Wind
- Heading
- Radar Beacon Code
- Runways
- Frequencies
 - Local Channels
 - TACAN
- Speed
- Miles
- Numbers Clarification
 - Single-Digit Form
 - Group Form
- Knowledge Check
- Review/Summary

Activity - Numbers and Number Group Usage

Question and Answer Session – Parking Lot

Lesson: Facility Identification

Purpose: The purpose of this lesson is to identify how facility identification is standardized in the Air Traffic Control environment.

Objective:

Identify proper facility identification during communication

Topics:

- Facility Identification
 - Air Traffic Control Tower (ATCT) Identification
 - Approach Control Identification
 - Terminal Facility Position Identification
 - Flight Service Station (FSS) Identification
 - Air Route Traffic Control Center (ARTCC) Identification
- Knowledge Check
- Review/Summary

Lesson: Aircraft Identification

Purpose: The purpose of this lesson is to identify how aircraft identification is standardized in the Air Traffic Control environment.

Objective:

Identify proper aircraft identification during communication

Topics:

- Aircraft Identification
- Radio Message Format
- Knowledge Check
- Aircraft Identification
 - Civil Aircraft
 - Special Flights
 - Air Carrier
 - Foreign Registry
 - Air Carrier/Air Taxi Ambulance
 - Air Taxi
 - Civilian Air Ambulance
 - Special Operations
 - U.S. Military
 - Presidential Aircraft
 - Department of Transportation (DOT) and FAA Flights
- Knowledge Check
- Use of the Words "Super" and "Heavy"
- Review/Summary

Lesson: Route and NAVAID Description

Purpose: The purpose of this lesson is to explain how proper route and navigational aid (NAVAID) descriptions are communicated between the air traffic control tower and pilots.

Objectives:

- Identify proper route descriptions during communication
- Identify NAVAID descriptions during communication

Topics:

- Airways and Routes
 - VOR/VORTAC/TACAN
 - Military Training Routes (MTRs)
 - Area Navigation (RNAV) Routes
- Describing NAVAID Radials, Arcs, and Fixes
 - Describing Radials of VOR/VORTAC/TACAN NAVAIDs
 - Describing Arcs about VOR-DME/VORTAC/TACAN NAVAIDs
 - Describing NAVAID Fixes

- Knowledge Check
- Review/Summary

Question and Answer Session – Parking Lot

Lesson: Coordination

Purpose: The purpose of this lesson is to identify how facilities relay instructions and essential information between control positions and facilities.

Objective:

Identify intra- and interfacility coordination

Topics:

- Coordination
- Intrafacility and Interfacility Coordination
 - Intrafacility
 - Interfacility
- Methods of Coordination
 - Automated
 - Facility Directive
 - Interphone
 - Verbal/Physical
- Interphone Coordination
 - Interphone Message Priority
 - Interphone Message Format
- Coordination Actions
 - Transfer of Radar Identification
 - Transfer of Radar Identification via Interphone
 - Example 1
 - o Example 2
- Knowledge Check
- Coordinated Actions (continued)
 - Transfer of Radio Communication
 - Transfer of Control
- Runway Crossings
- Forwarding Control Information
- Arrival Information
- Clearances and Instructions
- Knowledge Check
- Review/Summary

Question and Answer Session – Parking Lot

Lesson: Position Relief Briefing

Purpose: This lesson identifies procedures necessary to ensure effective communication is conducted during a Position Relief Briefing.

Objective:

Identify procedures for conducting a Position Relief Briefing

Topics:

- Coordination
- Step-by-Step Process
 - Preview the Position
 - Verbal Briefing
 - Assumption of Position Responsibility
 - Review the Position
- Knowledge Check
- Review/Summary

Activity - Traffic Advisories

Activity – Communication Situation

Study Aid - Basic Communications Review Sheet

Question and Answer Session – Parking Lot

Basic Communications Quiz

End-of-Module (EOM) Test

LESSONS	 Radio and Interphone Communications Standardization Number Group Usage Number Usage Facility Identification Aircraft Identification Route and NAVAID Description Coordination Position Relief Briefing
TOTAL ESTIMATED RUN TIME	8hr. 05 mins.
MODULE CONTENT	 Module Overview Lesson: Radio and Interphone Communications Lesson: Standardization Exercise – ICAO Phonetics Lesson: Number Group Usage Lesson: Number Usage Activity – Number and Number Group Usage Q&A Session – Parking Lot Lesson: Facility Identification Lesson: Aircraft Identification Lesson: Route and NAVAID Description Q&A Session – Parking Lot Lesson: Coordination Q&A Session – Parking Lot Lesson: Position Relief Briefing Activity – Traffic Advisories Activity – Communication Situation Study Aid – Basic Communications Review Sheet Q&A Session – Parking Lot Basic Communications Quiz End-of-Module Test

ı	FACILITATOR INSTRUCTIONS	DELIVERY METHOD
	 Note: Approximate 2 mins. video included Instruct students to select Basic Communications module link within 	Blackboard
	 Blackboard Inform the students to read the introduction and then view the video 	EST. RUN TIME
	 Instruct students to wait quietly for additional instructions after viewing the video 	5 mins.

Air Traffic Control (ATC) human factors research has shown that improper communication or lack of communications is the leading cause of operational errors and aircraft accidents. The use of standard phraseology and specific meanings for commonly used words and phrases has minimized the misunderstandings that occur in ATC communications. The controller must have a good knowledge of basic phraseology to communicate with pilots and other facilities. Confusion and/or misunderstandings could lead to serious situations.

What would happen if all of the above communications were given without following prescribed procedures and phraseology? Confusion!

This module discusses radio and interphone communications, standardization of ATC terminology, coordination procedures between intrafacility and interfacility, and procedures conducted during position relief.

Select the play button below to view the video that will demonstrate how important standard phraseology and good communication are to a controller.

FACILITATOR INSTRUCTIONS		DELIVERY METHOD
F	ENABLE Radio and Interphone Communications and Standardization lessons in Blackboard	Blackboard
٠	Instruct students to navigate to the <i>Radio and Interphone</i> Communications lesson in Blackboard	EST. RUN TIME
:	Instruct students to work individually through the lesson content Upon completion of <i>Radio and Interphone Communications</i> instruct students to navigate to the <i>Standardization</i> lesson in Blackboard Instruct students to work individually through the lesson content Upon completion of the lesson, students should review previously introduced content or wait quietly until other students have completed	10 mins.

RADIO AND INTERPHONE COMMUNICATIONS

Purpose: This lesson identifies the radio and interphone communications to ensure the best communication is achieved in an Air Traffic Control environment.

Objective:

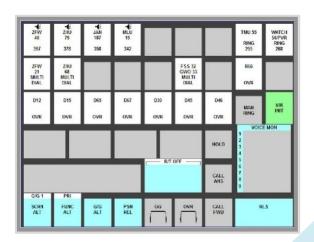
 Identify frequency use for authorized radio and interphone communications

Reference for this lesson are as follows:

FAA Order JO 7110.65, Air Traffic Control

Typical Air / Ground Panel

This is an example of a Voice Switching and Control System (VSCS) screen. It is used in ARTCCs and TRACONs.



Radio Frequency Use

Radio frequencies are used only for the specific purpose intended.

- A frequency may be used for more than one function, except:
 - Do not use ground control frequency for airborne communication
- A minimum number of frequencies are used to conduct communications

Monitoring

Interphones and assigned radio frequencies are to be monitored continuously.

Speaker volumes are kept at a level to enable the controller to hear all transmissions

Authorized Transmissions

Authorized transmissions are only those messages necessary for:

- ATC or otherwise contributing to air safety
 - Relay operational information to aircraft or aircraft operators as necessary when time and work load permit
- Official Federal Aviation Administration (FAA) messages as required
- General information
 - Do not agree to handle such messages on a regular basis
 - Give the source of any such message you relay

Authorized Interruptions

As necessary, authorize pilot to interrupt their communications guard when:

- Requested
- A mutually agreeable time off frequency is established



🏏 Knowledge Check A

□ Continuously

REVIEW what you have learned so far about radio and interphone communications. ANSWER the questions listed below.

1. When is an air traffic controller authorized to use radio frequencies? (Select the correct answer.) ■ Whenever they deem communication is required Only for specific purpose intended Anytime as long as an aircraft is not present 2. How often must a controller monitor assigned interphones and radio frequencies? (Select the correct answer.) Every hour Only when aircraft are visible

Only when communication is indicated

3.	In v	which of the following conditions are radio frequency transmissions authorized? <i>(Select all correct</i>
	ans	swers that apply.)
		ATC or otherwise contributing to air safety
		Official FAA messages as required
		Relay non-operational information to aircraft as necessary
		General information on a regular basis

Radio and Interphone Communications Summary

Basic communications knowledge is vital for the success of a controller. Equally important is knowing how to correctly use and monitor radio frequencies, what transmissions are authorized and when necessary, when to authorize a pilot to interrupt their communications guard.

FÆ	ACILITATOR INSTRUCTIONS	DELIVERY METHOD
-	Note: Standardization lesson should have already been enabled in	Blackboard
	Blackboard, if not ensure it is enabled Instruct students to navigate to the Standardization lesson in Blackboard	EST. RUN TIME
:	Instruct students to work individually through the lesson content Upon completion of the lesson, students should review previously introduced content or wait quietly until other students have completed	20 mins.

STANDARDIZATION

Purpose: This lesson identifies how international civil aviation phonetics are used to standardize communication in the Air Traffic Control environment.

Objective:

Identify International Civil Aviation Organization (ICAO) phonetics

Reference for this lesson are as follows:

FAA Order JO 7110.65, Air Traffic Control

ICAO Phonetics

ICAO phonetics is used for the pronunciation of numbers and letters.

- Clarifies individual letters
- Prevents misunderstandings



Numbers

Pronunciation of numbers may vary with each individual speaker.

- To eliminate these variations and promote standardization, pronunciation tables have been established
- Pronounce numbers as shown in the table

Character	Word	Pronunciation
0	Zero	ZE-RO
1	One	WUN
2	Two	TOO
3	Three	TREE
4	Four	FOW-ER
5	Five	FIFE
6	Six	SIX
7	Seven	SEV-EN
8	Eight	AIT
9	Nine	NIN-ER

Alphabet

When it is necessary to state individual letters in radiotelephony, use the ICAO pronunciation of the alphabet listed below to prevent confusion. For clarity of communications, the syllables in **bold print** are to be emphasized when pronounced.

Character	Word	Pronunciation
А	Alfa	AL FAH
В	Bravo	BRAHVOH
С	Charlie	CHARLEE
D	Delta	DELLTAH
E	Echo	ECKOH
F	Foxtrot	FOKSTROT
G	Golf	GOLF
Н	Hotel	HOHTELL
I	India	INDEE AH
J	Juliett	JEWLEE ETT
K	Kilo	KEYLOH
L	Lima	LEEMAH
M	Mike	MIKE
N	November	NO VEM BER
0	Oscar	OSSCAH
Р	Papa	PAH PAH
Q	Quebec	KEHBECK
R	Romeo	ROWME OH
S	Sierra	SEE AIR AH
Т	Tango	TANGGO
U	Uniform	YOUNEE FORM
V	Victor	VIKTAH
W	Whiskey	WISSKEY
X	X-ray	ECKSRAY
Y	Yankee	YANGKEY
Z	Zulu	Z00 L00

Words and Phrases

Words and phrases frequently used in pilot/controller communications are printed in **bold italics** in the FAA Order JO 7110.65.



U.S. DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION Air Traffic Organization Policy



Effective Date: October 12, 2017

SUBJ: Air Traffic Control

This order prescribes air traffic control procedures and phraseology for use by personnel providing air traffic control services. Controllers are required to be familiar with the provisions of this order that pertain to their operational responsibilities and to exercise their best judgment if they encounter situations not covered by it.

Original Signed By: Elizabeth L. Ray

Elizabeth L. Ray Vice President, Mission Support Services Air Traffic Organization

Date: August 17, 2017

Word Meanings

When using FAA Order JO 7110.65 for reference, these words will have the following meanings:

Shall or Must	A procedure is mandatory
Shall Not or Must Not A procedure is prohibited	
Should	A procedure is recommended
May or Need Not	A procedure is optional
Will	Futurity, not a requirement for the application of a procedure

Note: Generally, these word meanings are consistent in all FAA orders.

Annotations

When using FAA Order JO 7110.65, the annotations listed below will have the following meanings:



DEFINITION	EXAMPLES
Phraseology – denotes the prescribed words and/or phrases to be used in communications.	"CLEARED TO (NAVAID name and type)"
Controllers may, after first using the prescribed phraseology for a specific procedure, rephrase the message to ensure the content is understood.	"DEVIATION (restrictions if necessary) APPROVED, WHEN ABLE, PROCEED DIRECT (name of NAVAID/WAYPOINT/FIX)"
Good judgment must be exercised when using nonstandard phraseology.	"DEVIATION (restrictions if necessary) APPROVED, WHEN ABLE, FLY HEADING (degrees), VECTOR TO JOIN (airway) AND ADVISE."
Example – provides a sample of the way the prescribed phraseology associated with the preceding	"Cleared to Grand Rapids VOR"
paragraph(s) will be used. If the preceding paragraph(s) does (do) not include	"Deviation 20 Degrees Right Approved, When Able Proceed Direct O'Neill VORTAC and Advise."
specific prescribed phraseology, the Example merely denotes suggested words and/or phrases that may be used in communications.	"Runway One Four RVR Two Thousand Four Hundred."
The use of the exact text contained in an example not preceded with specific prescribed phraseology is not mandatory. However, the words and/or phrases are expected, to the extent practical, to approximate those used in the example.	"Runway Three Two RVV Three Quarters."



REVIEW what you have learned so far about standardizing communications. ANSWER the questions listed below.

1.	What is the purpose for using ICAO phonetic pronunciations of numbers and letters? (Select all correct answers that apply.) Provides an example Prescribes phraseology Prevents misunderstandings Clarifies individual letters
2.	How are words and phrases that are frequently used by pilot/controllers printed in FAA Order JO 7110.65? (Select the correct answer.) Bold text Bold italics Italics text

3.	. Match the words referenced in FAA Order JO 7110.65 to the correct word meaning.		
	b A procedure is optional	a.	Will
	<u>d</u> A procedure is mandatory	b.	May or Need Not
	a Futurity, not a requirement for the application of a procedure	C.	Should
	c A procedure is recommended	d.	Shall or Must
	<u>e</u> A procedure is prohibited	e.	Shall Not or Must Not
4.	If a controller determines it necessary to state individual letters in rad the following letter pronunciations when using ICAO pronunciation?		
	" BRAH VOH, SEE AIR AH, JEW LEE	ETT"	
	 Clarify individual letters Emphasize the syllables in bold print Provide an example for the associated phrase Pronounce the letters in alphabetical order 		

Standardization Summary

Air traffic controllers must be able to communicate effectively at all times without hesitation. In order for this to occur, they use international civil aviation phonetics to standardize communication in their environment. Standardized communication is one way to ensure the controller and pilot or aircraft receive and provide critical information in the same manner every time they communicate.

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
Instruct students to locate student exercise ICAO Phonetics in the printed Student Guide	Exercise
 The exercise will be performed in groups of two Instruct each group of students to select either Group A or Group B word list The person who selects Group A will call out the words in the list 	EST. RUN TIME
 The other student orally gives the phonetic spelling for the word Continue to call out all of the words in the list Reverse roles and repeat the exercise using Group B word list 	25 mins.
 The exercise will be evaluated by the partner who has the answers provided within the list of words If time permits, randomly select students to spell any of the words included with this exercise 	

Purpose

This exercise reinforces your ability to use the correct ICAO phonetic spelling of words.

Detailed Facilitator Instructions: Direct students to reference the phonetic alphabet table in student workbook for assistance, if needed, to answer the following questions. Monitor students as they work through the exercise and provide guidance or feedback. After completion, (if time permits) select students randomly to spell any of the words included in either group list. Encourage student discussion with this exercise.

Directions

Working in groups of two, determine and select either Group A or Group B word list. One person will call out the words in Group A, while the other person spells each word phonetically. Reverse roles and repeat the exercise using of the words in the Group B.

GROUP A: ICAO PHONETICS		
WORD	PHONETIC SPELLING	
Zebra	ZOOLOO, ECKOH, BRAHVOH, ROWME-OH, ALFAH	
Field	FOKSTROT, INDEE AH, ECKOH, LEEMAH, DELLTAH	
Word	WISSKEY, OSSCAH, ROWME OH, DELLTAH	
Very	VIKTAH, ECKOH, ROWME OH, YANGKEY	
Code	CHARLEE, OSSCAH, DELLTAH, ECKOH	
Fly	FOKSTROT, LEEMAH, YANGKEY	
Oval	OSSCAH, VIKTAH, ALFAH, LEEMAH	
King	KEYLOH, INDEE AH, NOVEMBER, GOLF	
Quip	KEHBECK, YOUNEE FORM, INDEE AH, PAHPAH	
Wind	WISSKEY, INDEE AH, NOVEMBER, DELLTAH	

GROUP B: ICAO PHONETICS		
WORD	PHONETIC SPELLING	
Knots	KEYLOH, NOVEMBER, OSSCAH, TANGGO, SEEAIRAH	
Mike	MIKE, INDEE AH, KEYLOH, ECKOH	
Arch	ALFAH, ROWME OH, CHARLEE, HOHTELL	
Item	INDEE AH, TANGGO, ECKOH, MIKE	
Unit	YOUNEE FORM, NOVEMBER, INDEE AH, TANGGO	
Lost	LEEMAH, OSSCAH, SEEAIRAH, TANGGO	
Page	PAHPAH, ALFAH, GOLF, ECKOH	
Box	BRAHVOH, OSSCAH, ECKSRAY	
Jack	JEWLEE ETT, ALFAH, CHARLEE, KEYLOH	
Vest	VIKTAH, ECKOH, SEEAIRAH, TANGGO	

FA	CILITATOR INSTRUCTIONS	DELIVERY METHOD
:	ENABLE <i>Number Group Usage</i> lesson in Blackboard Instruct students to navigate to the <i>Number Group Usage</i> lesson in	Blackboard
	Blackboard Instruct students to work individually through the lesson content	EST. RUN TIME
•	Upon completion of the lesson, students should review previously introduced content or wait quietly until other students have completed	25 mins.

NUMBER GROUP USAGE

Purpose: This lesson identifies how number groups are standardized in the Air Traffic Control environment.

Objective:

Identify number group usage during communication

Reference for this lesson are as follows:

FAA Order JO 7110.65, Air Traffic Control

Serial Numbers

When communicating a number:

- State each digit separately
- Omit any commas

Serial #	Stated
11,495	One One Four Niner Five
20,069	Two Zero Zero Six Niner

Altitudes

Follow each digit in the hundreds or thousands by the word:

- Hundred
- Thousand

Altitudes may be restated in group form for added clarity if the controller chooses.

Altitude	Stated
10,000	One Zero Thousand
1,100	One Thousand One Hundred
17,900	One Seven Thousand Niner Hundred

Altitude	Restated (Group Form)
10,000	Ten Thousand
1,100	Eleven Hundred
17,900	Seventeen Thousand Niner Hundred

Flight Levels

When stating flight levels:

- Speak the words "Flight Level"
- Followed by the separate digits

Flight Level	Stated
180	Flight Level One Eight Zero
275	Flight Level Two Seven Five

Minimum Descent Altitude (MDA)/Decision Altitude (DA)

State the separate digits of:

- Minimum Descent Altitude (MDA)
- Decision Altitude (DA)

MDA	Stated
1,320	Minimum Descent Altitude, One Three Two Zero
DA	Stated
486	Decision Altitude, Four Eight Six

Time

The 24-hour clock is used in ATC and is expressed in terms of Coordinated Universal Time (UTC).

To clarify between UTC and local time:

- UTC: The word "ZULU" may be spoken after stating the time
- Local: When using local time, the word "LOCAL," or the time zone equivalent, shall be spoken after stating the time

When stating time, use the four separate digits of the hour and minutes based on the 24-hour clock.

- When the hour is a single digit, precede the time with a zero
- Local time may be stated using "A.M." or "P.M."

Time	Stated	
12 hr.	24 hr.	
1:15 a.m.	0115	Zero One One Five Local
1:15 p.m.	1315	One Three One Five Local

Time	Stated
2230 (UTC)	Two Two Three Zero Zulu
2:30 p.m.	One Four Three Zero Local/Pacific or Two Thirty p.m.

Knowledge Check C

REVIEW what you have learned so far about number group usage. ANSWER the questions listed below.

1. Convert the 12-hour time into the 24-hour time. Enter your final answers in the spaces below.

Time (12-hour)	Time (24-hour)
<u>h</u> 2:30 a.m.	a. 0742
<u>d</u> 8:48 p.m.	b. 2211
<u>c</u> 6:25 a.m.	c. 0625
<u>g</u> 11:30 p.m.	d. 2048
<u>e</u> 4:59 a.m.	e. 0459
<u>b</u> 10:11 p.m.	f. 2136
<u>a</u> 7:42 a.m.	g. 2330
<u>f</u> 9:36 p.m.	h. 0230

2. Convert the 12-hour time into the pronunciation of the time. Enter your final answers in the spaces below.

Time (12-hour)	Stated
<u>f</u> 2:30 a.m.	a. Two Three Three Zero
b 8:48 p.m.	b. Two Zero Four Eight
<u>c</u> 6:25 a.m.	c. Zero Six Two Five
<u>a</u> 11:30 p.m.	d. Two One Three Six
<u>g</u> 4:59 a.m.	e. Zero Seven Four Two
<u>h</u> 10:11 p.m.	f. Zero Two Three Zero
<u>e</u> 7:42 a.m.	g. Zero Four Five Niner
<u>d</u> 9:36 p.m.	h. Two Two One One

3.	Ho	w do you state the following: FL 180? (Select the correct answer.)
		FL One Eight Zero
		Foxtrot Lima One Eight Zero
		Flight Level One Eight Zero
		Flight Level One Eight Thousand

4. What is the altitude in the following? (Select the correct answer.)

, , , , , , , , , , , , , , , , , , ,	
"UNITED FOUR SEVENTEEN, CLIMB AND MAINTAIN ONE TWO THOUSAND NINER HUNDRE	D"
1290	
129	
12,990	
<u>12,900</u>	

Э.	The 24-hour clock is used in ATC and is expressed in terms of	(Select the correct answer.)
	□ <u>UTC</u>	
	□ UDT	
	□ PCT	
	□ CST	
6	How do you state the following: MDA 1,280 ft? (Select the correct answer.)	
٠.	☐ Minimum Descent Altitude, One Two Eight Zero	
		
	Minimum Descent Altitude, One Thousand Two Hundred Eighty	
	☐ Mike Delta Alpha, One Two Eight Zero	
	☐ Mike Delta Alpha, Twelve Eighty	

Number Group Usage Summary

Numbers and number groups are used to identify, provide guidance, and issue information in the ATC environment. FAA requires all controllers apply standardization when communicating numbers and number groups. As an air traffic controller, you must be able to make real-time communication decisions while adhering to the standards set for this fast-paced environment.

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
 ENABLE Number Usage lesson in Blackboard Instruct students to navigate to the Number Usage lesson in Blackboard 	Blackboard
Instruct students to work individually through the lesson content	EST. RUN TIME
 Upon completion of the lesson, students should review previously introduced content or wait quietly until other students have completed 	25 mins.

NUMBER USAGE

Purpose: This lesson identifies how numbers are standardized in the Air Traffic Control environment.

Objective:

Identify proper number usage during communication

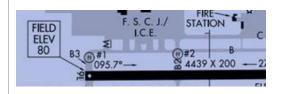
References for this lesson are as follows:

■ FAA Order JO 7110.65, Air Traffic Control

Field Elevation

Field elevation (also known as airport elevation) is the highest point of an airport's usable runways measured in feet from Mean Sea Level (MSL).

When stating field elevation, speak the words "FIELD ELEVATION" followed by the separate digits of the elevation.



Elevation	Stated
17 feet	Field Elevation, One Seven
817 feet	Field Elevation, Eight One Seven
2,817 feet	Field Elevation, Two Eight One Seven

The Number Zero

State the number "0" as "zero" except where it is used in approved "group form" for authorized aircraft call signs and in stating altitudes.



As Zero	As Group
Field Elevation One Six Zero	Western Five Thirty
Heading Three Zero Zero	EMAIR One Ten
One Zero Thousand Five Hundred	Ten Thousand Five Hundred

Altimeter Setting

State the word "ALTIMETER" followed by the separate digits of the altimeter setting. The word "POINT" is omitted.



Setting	Stated
29.92	Altimeter, Two Niner Niner Two
30.01	Altimeter, Three Zero Zero One

Surface Wind

Wind direction is based on 360 degrees and given to the nearest 10 degrees.

State the word "WIND" followed by the separate digits of the indicated wind direction, the word "AT," and the separate digits of the indicated velocity in knots (include gusts when necessary).



Encoded as	Stated
03025	Wind Zero Three Zero At Two Five
27015G35	Wind Two Seven Zero At One Five Gusts Three Five

Heading

Headings are based on 360 degrees and are stated by speaking the word "HEADING" followed by the three separate digits of the number of degrees.

- Omit the word "degrees"
- When the heading is a double digit, precede with "ZERO"
- When the heading is a single digit, precede with "ZERO ZERO"

Use heading 360 degrees to indicate a north heading.



Heading	Stated
5 degrees	Heading Zero Zero Five
30 degrees	Heading Zero Three Zero
360 degrees	Heading Three Six Zero

Radar Beacon Code

Assign codes by stating the word "SQUAWK", followed by the separate digits of the 4-digit code.



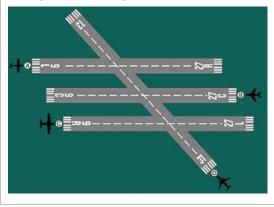
Code	Stated
1000	Squawk One Zero Zero
2100	Squawk Two One Zero Zero
0452	Squawk Zero Four Five Two
3617	Squawk Three Six One Seven

Runways

State the word "RUNWAY" followed by the separate digits of the runway.

For a parallel runway, the letter "L," "R," or "C" may be included in the runway designation. State the words:

- "LEFT" for L
- "RIGHT" for R
- "CENTER" for C



Code	Stated
Α	Runway Niner Left
В	Runway Two Seven Center
С	Runway Niner Right
D	Runway Three One

Frequencies

Identify frequencies by inserting the word "POINT" where the decimal point occurs.

- Omit the third digit to the right of the decimal point
 - e.g., for 118.675, omit the "5"
- When the frequency is in the L/MF band, include the word "kilohertz"

Local Channels

United States Air Force/United States Navy (USAF/USN) aircraft may use local channel numbers in lieu of frequencies for locally based aircraft when the local aircraft and ATC use the same channel.

TACAN

Issue TACAN frequencies by stating the assigned two- or three-digit channel number.



Code	Stated	
126.55	126.55 One Two Six Point Five Five	
243.0	Two Four Three Point Zero	
135.275	One Three Five Point Two Seven	
302 kHz	Three Zero Two Kilohertz	
Local Channels		
Frequency Stated		
275.8 MHz Local Channel One Two		
,		
	TACAN	
Frequency	Stated	
88	TACAN Channel Eight Eight	

Speed

State the separate digits of the speed followed by the word "KNOTS."

When using Mach numbers, use the word "Mach" followed by the separate digits of the Mach number.

Insert the word "Point" where the decimal appears

Note: Mach 1 is the speed of sound. A Mach number is the ratio of true airspeed to the speed of sound.



Speed	Stated	
250	Two Five Zero Knots	
190	One Niner Zero Knots	
Mach Number	Stated	
Mach Number	Stated Mach One Point Five	

Miles

State the separate digits of the mileage, followed by the word "MILE" or "MILES."



Mileage	Stated	
30	Three Zero Miles	
45	Four Five Miles	
01	One Mile	

Numbers Clarification

If deemed necessary for clarity, and after stating numbers as required, controllers may restate numbers using either group or single-digit form.

Number	Single-Digit Form	Group Form	
17,000 (Altitude)	One Seven Thousand	Seventeen Thousand	
29.92 (Altimeter Setting)	Altimeter Two Niner Niner Two	Twenty Nine Ninety Two	
126.55 (Frequency)	One Two Six Point Five Five	One Twenty Six Point Fifty Five	

Knowledge Check D

REVIEW what you have learned so far about number usage. ANSWER the questions listed below.

1. Select the correct pronunciation of the phonetic group of numbers.

<u>d</u> (Frequency) – 249.66

a. "WIND ZERO FOUR ZERO AT FIVE"

c (Heading) – 75°

b. "FIELD ELEVATION, SEVEN SIX FOUR"

<u>a</u> (Surface Wind) – 04005

c. "HEADING ZERO SEVEN FIVE"

b (Field Elevation) – 764

d. "TWO FOUR NINER POINT SIX SIX"

2. Which of the following statement(s) are correct when stating a heading? (Select all correct answers that apply.)

☐ Use heading 360 degrees to indicate a north heading

☐ Omit the word degree

☐ When the heading is a double digit, precede with "ZERO"

☐ When the heading is a single digit, precede with "ZERO ZERO"

3. What can a controller do if, after stating numbers as required, they deem it necessary to clarify a radio transmission? (Select the correct answer.)

☐ Restate the digits adding zero in between each digit

- ☐ Restate the numbers speeding up how they state the numbers
- □ Restate numbers using either group or single digit form
- Restate the digits using a dash between each digit

Number Usage Summary

Standardizing the way we say things makes communication streamlined and efficient. This lesson identified how numbers are standardized in the ATC environment. Articulating numbers clearly and accurately plays a huge role in successful Air Traffic Control communication.

FA	CILITATOR INSTRUCTIONS	DELIVERY METHOD
•	ENABLE <i>Numbers and Number Group Usage</i> in the <i>Exercise and Activities</i> folder in Blackboard	Activity
ŀ	Instruct students to navigate to the <i>Exercise and Activities</i> folder in Blackboard	EST. RUN TIME
ŀ	Instruct students to locate student activity <i>Numbers and Number Group Usage</i> The activity will be performed individually	15 mins.
ŀ	Students will be provided feedback during the activity after submitting their selections	
•	Suggest allowing opportunities to repeat the activity during periods of down time	

ACTIVITY: NUMBERS AND NUMBER GROUP USAGE (ANSWER KEY)

Note: The questions in the key and their distractors may appear in a different order than displayed here due to activity question randomization.

Question	Answer
1. (Altitude) – 14,000	ONE FOUR THOUSAND
2. (Flight Level) – FL 190	FLIGHT LEVEL ONE NINER ZERO
3. (Altimeter) – 29.92	ALTIMETER, TWO NINER NINER TWO
4. (Field Elevation) – 146	FIELD ELEVATION, ONE FOUR SIX
5. (Speed) – 250	TWO FIVE ZERO KNOTS
6. (Miles) – 30	THREE ZERO MILES
7. (Runway) – 15	RUNWAY ONE FIVE
8. (Heading) – 30 degrees	HEADING ZERO THREE ZERO
9. (Wind) – 50 degrees 20 knots	WIND ZERO FIVE ZERO AT TWO ZERO
10. (Beacon Code) – 1200	SQUAWK ONE TWO ZERO ZERO
11. (Mach) – 0.9	MACH POINT NINER
12. (Frequency) – 123.225	ONE TWO THREE POINT TWO TWO
13. (Runway) – 31C	RUNWAY THREE ONE CENTER
14. (Wind) – 200 degrees 10 knots	WIND TWO ZERO ZERO AT ONE ZERO

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
 Review content presented in Radio and Interphone Communications, Standardization, Number Group Usage and Number Usage lessons 	Facilitated Discussion
 Navigate to the Parking Lot link within Blackboard and review any student questions 	EST. RUN TIME
 Address Parking Lot questions and facilitate a brief discussion of the lesson content 	10 mins.

ENABLE Facility Identification and Aircraft Identification lessons in Blackboard Instruct students to navigate to the Facility Identification lesson in Blackboard Instruct students to work individually through the lesson content Upon completion of Facility Identification instruct students to navigate to the Aircraft Identification lesson in Blackboard Instruct students to work individually through the lesson content Upon completion of the lesson, students should review previously

FACILITY IDENTIFICATION

Purpose: The purpose of this lesson is to identify how facility identification is standardized in the Air Traffic Control environment.

Objective:

Identify proper facility identification during communication

Reference for this lesson are as follows:

FAA Order JO 7110.65, Air Traffic Control

Facility Identification

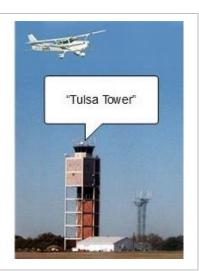
There is specific phraseology used to identify each of the different ATC facilities.

introduced content or wait quietly until other students have completed

Airport Traffic Control Tower (ATCT) Identification

To identify ATCTs, state the name of the facility followed by the word "tower."





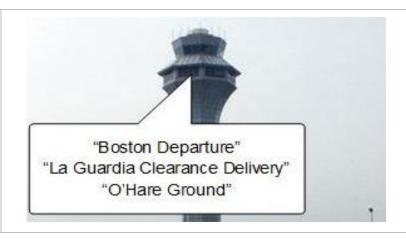
Approach Control Identification

Approach controls are identified by stating the name of the facility followed by the word "approach."



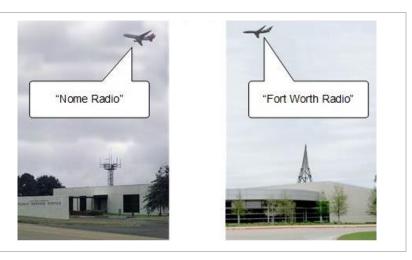
Terminal Facility Position Identification

Identify functions within a terminal facility (Tower or Approach Control) by stating the name of the facility and function.



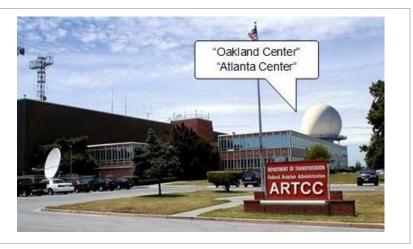
Flight Service Station (FSS) Identification

FSSs are identified by stating the name of the station followed by word "radio."



Air Route Traffic Control Center (ARTCC) Identification

Identify ARTCCs by stating the name of the facility followed by the word "Center."





Knowledge Check E

REVIEW what you have learned so far about facility identification. ANSWER the questions listed below.

- 1. How would you identify each type of air traffic control facility?
 - **ATCT** С
- a. Center
- <u>b</u> **FSS**
- b. Radio
- ARTCC a
- c. Tower
- 2. How is Oakland, California, ARTCC identified? (Select the correct answer.)
 - Oakland Tower
 - □ Oakland Center
 - Oakland, California Center

Facility Identification Summary

Identification is an important part of communication. This lesson identified how facility identification is standardized in the ATC environment. Once you have identified yourself and communication has been established, you won't need to identify yourself again.

F	ACILITATOR INSTRUCTIONS	DELIVERY METHOD
•	Note: <i>Aircraft Identification</i> lesson should have already been enabled in Blackboard, if not ensure it is enabled	Blackboard
ŀ	Instruct students to navigate to the <i>Aircraft Identification</i> lesson in Blackboard	EST. RUN TIME
	Instruct students to work individually through the lesson content Upon completion of the lesson, students should review previously introduced content or wait quietly until other students have completed	30 mins.

AIRCRAFT IDENTIFICATION

Purpose: The purpose of this lesson is to identify how aircraft identification is standardized in the Air Traffic Control environment.

Objective:

Identify proper aircraft identification during communication

Reference for this lesson are as follows:

FAA Order JO 7110.65, Air Traffic Control

Aircraft Identification

There is specific phraseology used to identify aircraft.

Radio Message Format

Use the following format for radio communications with an aircraft on initial radio contact:

- Identification of aircraft
- Identification of ATC unit
- Message (if any)
- The word "over" if required

Subsequent radio transmissions from the same facility shall use the same format, except the identification of the ATC unit may be omitted.

Abbreviated transmissions are used to shorten aircraft identification after communications have been established.

Transmissions may be abbreviated by using the identification prefix and the last three digits or letters of the aircraft identification.

Example:

Communications have been established with "N12345." Aircraft identification can now be abbreviated to "N345."



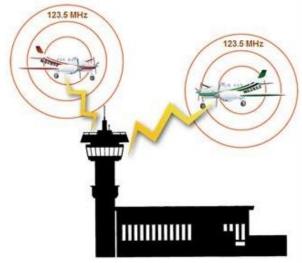


Do not abbreviate similar-sounding aircraft identifications or the identification of an air carrier or other civil aircraft having an FAA-authorized call sign.

When replying to aircraft with similar-sounding identifications, use full identification by using all numbers and/or letters in the aircraft identification.

Example:

N82852 and N62582 are both monitoring the same frequency. To avoid misunderstanding, use the full aircraft identification when communicating with either aircraft.



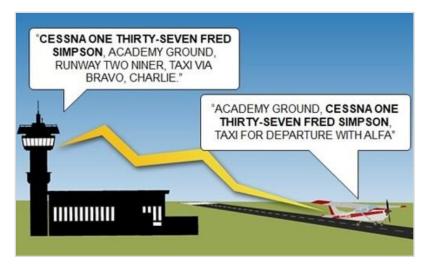
When replying to aircraft that have similar-sounding FAA-authorized call signs, do not abbreviate, and restate the call sign after the flight number.

Example:

AAL 56 and DAL 56 would be stated as "AMERICAN FIFTY-SIX AMERICAN" and "DELTA FIFTY-SIX DELTA."



For other aircraft you may use the same identification that the pilot used in the initial call-up. After communication is established, use the correct identification.





REVIEW what you have learned so far about aircraft identification. ANSWER the questions listed below.

- 1. How is aircraft identification communicated after identification has been established? (Select the correct answer.)
 - ☐ Full
 - Abbreviated
 - □ Phonetic
- 2. When should an air traffic controller use the full identification of aircraft the entire time while communicating? (Select all correct answers that apply.)
 - ☐ Aircraft have similar-sounding FAA-authorized call signs
 - □ U.S.-registered civil aircraft
 - ☐ Aircraft have similar-sounding identifications

Aircraft Identification

Each aircraft has a unique call sign and identifier. These include:



Civil Aircraft

When a controller is establishing initial communications with U.S.-registered civil aircraft, state:

- Prefix "NOVEMBER"
- ICAO phonetic pronunciation of the numbers/letters of the aircraft registration

On subsequent calls, or if used by the pilot on initial call, the controller may state one of the following:

- Aircraft type
- Model name
- Manufacturer's name, or
- The prefix "NOVEMBER"
- ICAO pronunciation of the numbers/letters of the aircraft registration

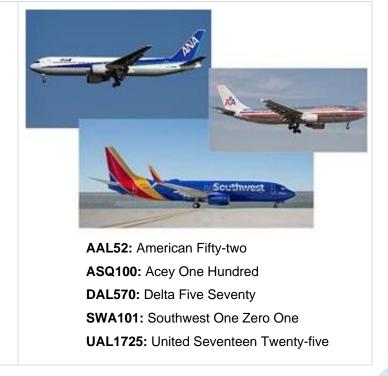
Note: On subsequent calls, when the aircraft type, model name, and/or manufacturer's name are unknown, use "November" as the prefix.



Air Carrier

Air carrier and other civil aircraft with FAA-authorized call signs, state:

- Call sign
- Flight numbers in group form



Air Taxi

Air taxi and commercial operators not having FAA-authorized call signs, state:

- Prefix "TANGO" on initial contact, if used by the pilot
- Registration number

The prefix may be dropped in subsequent communications.





TN192B: Tango November One Niner Two Bravo

Air Carrier/Air Taxi Ambulance

Air carrier/air taxi ambulance, state:

- Prefix "MEDEVAC," if used by the pilot
- Call sign and flight numbers in group form
- There will be no indication in the written aircraft identification



DAL51: MEDEVAC Delta Fifty-one

Civilian Air Ambulance

Civilian air ambulance, state:

- Prefix "MEDEVAC"
- Registration numbers and letters





LN3010B: MEDEVAC Three Zero One Zero Bravo

U.S. Military

Military aircraft are identified with prefixes or abbreviations indicating branch of service and/or type of mission as follows:

- A = Air Force
- C = Coast Guard
- G = Air/Army National Guard
- R = Army
- VM = Marine
- VV = Navy

Military aircraft, state:

- Service name
- Last five digits of the serial number
- "COPTER" when the aircraft is a helicopter and is NOT a presidential or vice-presidential flight



A35542: Air Force Three Five Five Four Two

C12345: Coast Guard One Two Three Four Five

G54672: Air National Guard Five Four Six Seven Two

R36511: Army Copter Three Six Five One One VM56734: Marine Five Six Seven Three Four VV32756: Navy Three Two Seven Five Six

Special Operations

Special military operations are identified by the type of mission and/or special operations call sign as follows:

- E = AIR EVAC (Air Evacuation)
- L = LOGAIR (U.S Air Force Contract)
- S = SAM (Special Air Mission)

Special military operations, state:

- Mission/special operation
- Last five digits of the serial number

U.S. Military tactical and training flights, state:

- Any pronounceable word of three to six letters
- A one to five digit number

Tactical and Training Flights



SNOWMN 1: Snowman One **PAT157:** Pat One Five Seven

Special Military Operations



E50213: AIR EVAC Five Zero Two One Three **L65324:** LOGAIR Six Five Three Two Four **S44214:** SAM Four Four Two One Four

Presidential Aircraft

When the president, the president's family, the vice president, or the vice-presidential family is on any aircraft, state the words shown in the table that are assigned to each specific entity.

When the president is aboard a military aircraft, state:

- Military service name
- The word "One"



Office	Military	Civil
President	"AIR FORCE ONE" "ARMY ONE"	"EXECUTIVE ONE"
President's Family	"EXECUTIVE ONE FOXTROT"	"EXECUTIVE ONE FOXTROT"
Vice President	"AIR FORCE TWO"	"EXECUTIVE TWO"
Vice President's Family	"EXECUTIVE TWO FOXTROT"	"EXECUTIVE TWO FOXTROT"

Department of Transportation (DOT) and FAA Flights

Use the identifiers and call signs for DOT and FAA officials shown in the table that are assigned to each specific entity.



Official	Identifier	Call Sign
Secretary of Transportation	DOT1	Transport 1
Deputy Secretary of Transportation	DOT2	Transport 2
Administrator Federal Aviation Administration	FAA1	Safeair 1
Deputy Administrator Federal Aviation Administration	FAA2	Safeair 2

Special Flights

Department of Energy (DOE) flights, state:

- Letters "R-A-C" (use phonetic alphabet)
- The last four separate digits of aircraft registration

For aircraft making flight inspections of navigational aids (NAVAIDs), state:

- "Flight Check"
- The digits of the registration number



Department of Energy

RAC1653: Romeo Alfa Charlie One Six Five Three



Flight Inspection

Flight Check 39654: Flight Check Three Niner Six Five Four

Foreign Registry

Foreign civil aircraft, state:

- Aircraft type or manufacturer's name
- The letters/numbers of aircraft registration, or
- The letters or digits of aircraft registration or call signs, spoken individually or phonetically

Foreign air carrier, state:

- Abbreviated name of operating company
- Letters or digits of registration or call sign
- The flight number in group form, or you may use separate digits if that is the format used by the pilot



Foreign Civil Aircraft

Pilatus C-F-L-R-B or Charlie Foxtrot Lima Romeo Bravo



Foreign Air Carrier

Air France 232: Air France Two Thirty Two
Scandinavian 68: Scandinavian Sixty-eight or
Scandinavian Six Eight



REVIEW what you have learned so far about aircraft identification. ANSWER the questions listed below.

1.	What is the prefix for a U.Sregistered civil aircraft when the aircraft type, model name, and/or manufacturer's name are unknown? (Select the correct answer.) Nancy November Niner
2.	What is the phraseology for AAL52? (Select the correct answer.) □ "ARMY FIFTY-TWO" □ "AIR FORCE FIFTY-TWO" □ "AMERICAN FIFTY-TWO"
3.	What is letter prefix for the Air Force? (Select the correct answer.) □ A □ R □ AF
4.	What is the call sign for a civilian air ambulance? (Select the correct answer.) ☐ Ambulance ☐ MEDICAL ☐ MEDEVAC
5.	What is the letter prefix for the Navy? (Select the correct answer.) □ N □ VM □ <u>VV</u>

Use of the Words "Super" and "Heavy"

The words "super" or "heavy" shall be used as part of the identification of super or heavy aircraft as follows:

Terminal, use "super" or "heavy":

In all communications with or about super or heavy aircraft

En route, use "super" or "heavy" when:

- Communicating with a terminal facility
- Center is providing approach control service
- Separation is less than 5 miles by approved procedure
- Issuing traffic advisories

Note: Do not use the heavy designator with "Air Force One/Two" call signs.



United Fifty-Eight Heavy

Aircraft Identification Summary

Each aircraft has a unique designation. This lesson identified how aircraft identification is standardized in the ATC environment. Correctly identifying aircraft avoids confusion and is a crucial component to keeping our airways safe.

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
ENABLE Route and NAVAID Description lesson in Blackboard nstruct students to navigate to the Route and NAVAID Description esson in Blackboard nstruct students to work individually through the lesson content	Blackboard
	EST. RUN TIME
Upon completion of the lesson, students should review previously introduced content or wait quietly until other students have completed	20 mins.

ROUTE AND NAVAID DESCRIPTION

Purpose: The purpose of this lesson is to explain how proper route and navigational aid (NAVAID) descriptions are communicated between air traffic control and pilots.

Objectives:

- Identify proper route descriptions during communication
- Identify NAVAID descriptions during communication

Reference for this lesson are as follows:

FAA Order JO 7110.65, Air Traffic Control

Airways and Routes

There are three primary airways and routes related to basic communication: VOR/VORTAC/TACAN airways, Military Training Routes (MTRs), and Area Navigation (RNAV) routes.

VOR/VORTAC/TACAN Airways

- For airways, state the word "VICTOR" followed by the airway number in group form
- For jet routes, state the letter "J" followed by the route number in group form

Airway/Route Type	Written	Stated
Victor Airway	V12	"VICTOR TWELVE"
Jet Route	J35	"J THIRTY-FIVE"

Military Training Routes (MTRs)

State the letters "I-R" or "V-R" followed by the route number in group form

Airway/Route Type	Written	Stated
IR Route	IR531	"I-R FIVE THIRTY-ONE
VR Route	VR42	"V-R FORTY-TWO"

Area Navigation (RNAV) Routes

- For high altitude RNAV routes, state the letter "Q" followed by the route number in group form
- For low altitude RNAV routes, state the letter of the route phonetically, followed by the number of the route in group form

Airway/Route Type	Written	Stated
High-Altitude RNAV Routes	Q136	"Q ONE THIRTY-SIX"
Low-Altitude RNAV Routes	T212	"TANGO TWO TWELVE"

Describing NAVAID Radials, Arcs, and Fixes

NAVAIDs 1. Star 2. Sep	ate name of NAVAID, followed by parate digits of the radial, followed by ord "Radial"	Example: "TULSA THREE ONE ZERO RADIAL"
Describing Arcs about VOR-DME/VORTAC/TACAN NAVAIDs		Example: "TWO ZERO MILE ARC SOUTHEAST OF TULSA
1. Sta	ate distance in miles from NAVAID	VORTAC"
2. "M	file Arc"	
	rection from NAVAID in terms of the eight incipal points of the compass	
4. "O	Of"	
5. Na	ame of NAVAID	

Describing NAVAID Fixes

- When a fix is not named, state the name of the:
 - 1. NAVAID, followed by
 - 2. Radial and distance in miles from NAVAID, followed by
 - 3. Phrase "Mile Fix"
- If the fix is charted on a SID, STAR, en route chart, or approach plate, state the name of the fix
- If clarification is needed, use specific terms to describe a fix

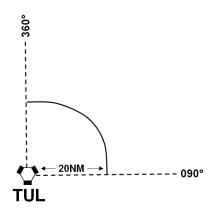
Examples:

Fix	Written	Stated
Not Named	APE050037	"APPLETON ZERO FIVE ZERO RADIAL THREE SEVEN MILE FIX"
Charted	PRYOR CINDA	"PRYOR INTERSECTION" "CINDA D-M-E FIX"

Knowledge Check H

REVIEW what you have learned so far about route and NAVAID descriptions. ANSWER the questions listed below.

- 1. What letter precedes the route number for a high altitude RNAV route? How is it pronounced? (Select the correct answer.)
 - □ <u>Q; "Q"</u>
 - ☐ Q; "QUEBEC"
 - ☐ T; "TANGO"
- 2. What is the phraseology to describe the position SEA286007? (Select the correct answer.)
 - "SEATTLE TWO EIGHT RADIAL, SIXTY-SEVEN MILE FIX"
 - □ "SIERRA TWO HUNDRED EIGHTY-SIXTH RADIAL, SEVEN MILE FIX"
 - ☐ "SEATTLE TWO EIGHT SIX RADIAL, SEVEN MILE FIX"
- 3. Describe this arc: (Select the correct answer.)
 - ☐ "Twenty Mile Arc Northeast of Tulsa VORTAC"
 - ☐ "Two Mile Arc Northwest of Tulsa VORTAC"
 - ☐ "Two Zero Mile Arc Northeast of Tulsa VORTAC"



Route and NAVAID Description Summary

Airway, route, and NAVAID descriptions each require a specific format for written and spoken communications. Learning and following the required format for each type is crucial to basic communication.

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
 Review content presented in Facility Identification, Aircraft Identification, and Route and NAVAID Description lessons 	Facilitated Discussion
 Navigate to the Parking Lot link within Blackboard and review any student questions 	EST. RUN TIME
 Address <i>Parking Lot</i> questions and facilitate a brief discussion of the lesson content 	10 mins.

ŀ	FACILITATOR INSTRUCTIONS	DELIVERY METHOD
	ENABLE Coordination lesson in Blackboard Instruct students to navigate to the Coordination lesson in Blackboard	Blackboard
	Instruct students to work individually through the lesson content	EST. RUN TIME
ľ	Upon completion of the lesson, students should review previously introduced content or wait quietly until other students have completed	30 mins.

COORDINATION

Purpose: The purpose of this lesson is to identify how facilities relay instructions and essential information between control positions and facilities.

Objective:

Identify intra- and interfacility coordination

Reference for this lesson are as follows:

■ FAA Order JO 7110.65, Air Traffic Control

Coordination

Coordination is the relay of instructions, unusual situations, and essential information between control positions and facilities.



Intrafacility and Interfacility Coordination

Intrafacility

Intrafacility coordination is the exchange of information between positions within a facility.

- Occurs in all three options
- Preferred method is via interphone
- May be accomplished "in person" (e.g., physically pointing to a radar display)

Interfacility

Interfacility coordination is the exchange of information between different facilities.





Methods of Coordination

The most commonly used methods of coordination include:

- Automated (computer)
- Interphone
- Facility Directives/Letters of Agreements (SOPs/LOAs)
- Verbal/physical (includes conversation among radar team members or with nearby sector/supervisor)



Interphone Coordination

Interphones and landline communication systems connect controllers to all facilities/positions necessary to perform coordination.



Note: All interphone and air-ground communications are recorded.

Interphone Message Priority

There is a defined order of message priority during interphone coordination (the transfer of information).

First Priority:

Emergency messages are first priority.



Second Priority:

Clearance and control instruction messages are second priority.



Third Priority:

Movement and control messages are third priority.

They are further prioritized in the following order:

- Progress reports
- Departure and arrival reports
- Flight plans





Movement and control messages are third priority. They are further prioritized in the following order.

- Progress reports
- Departure and arrival reports
- · Flight plans



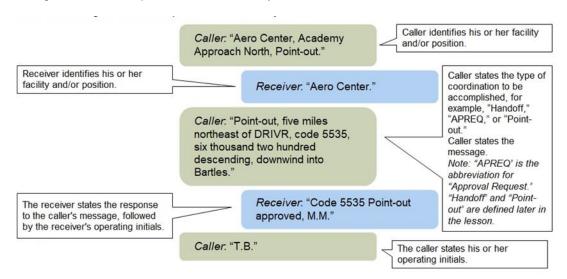
Fourth Priority:

Movement messages on VFR aircraft are fourth priority.



Interphone Message Format

Use the following format for interphone intra/interfacility communications:



Note: To interrupt lower priority messages when you have a higher priority message to transmit, use the words "Emergency" or "Control."

Coordination Actions

Coordinate anytime it is necessary to relay instructions, unusual situations, and essential information.

The following are examples of coordination actions:

- Transfer of radar identification
- Transfer of control
- Runway crossings
- Forwarding flight plan information
- Arrival information (i.e., inbounds)
- Clearances and instructions



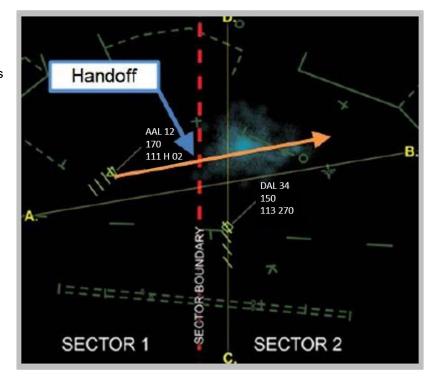
Transfer of Radar Identification

Radar handoffs and radar point-outs are examples of required coordination actions taken to transfer radar identification of an aircraft from one controller to another.

Handoff

A handoff is an action taken to transfer radar identification of an aircraft from one controller to another when the aircraft will enter the receiving controller's airspace and radio communications will be transferred.

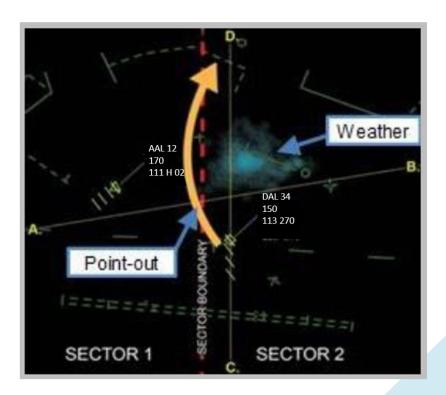
In this example, AAL12 is being handed off to Sector 2.



Point-Out

A radar point-out is an action taken by the controller to transfer the radar identification of an aircraft to another controller if the aircraft will or may enter the airspace or protected airspace of another controller and radio communications will not be transferred.

In this example, DAL34 (route of flight is C to D) requested deviation to the left of course around the weather and requires a point-out from Sector 2 to Sector 1.



Transfer of Radar Identification via Interphone

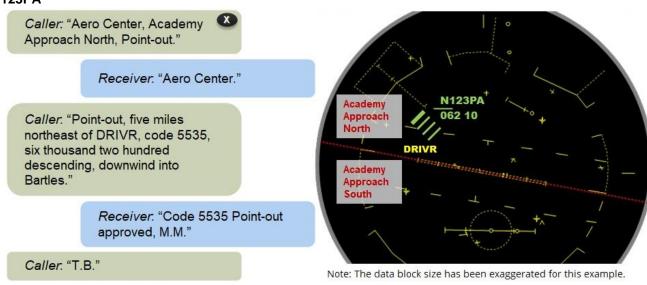
When transferring radar identification via interphone, include the following information:

- The term "Handoff" or "Point-Out"
- The position of the target
- The aircraft identification or beacon code, as appropriate
- Assigned altitude, appropriate restrictions, information that the aircraft is climbing or descending
- Any other information necessary (e.g., deviating left around weather)

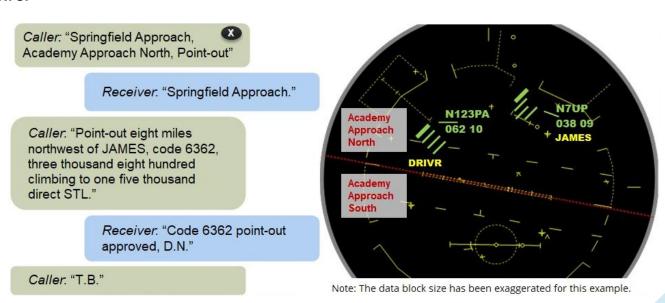
Example 1

Academy Approach is two sectors (North and South at and below 12,000) with at and below 3,000 shelf to the northwest. Aero Center completely surrounds them, except at and below 8,000 to the northeast is SGF Approach.

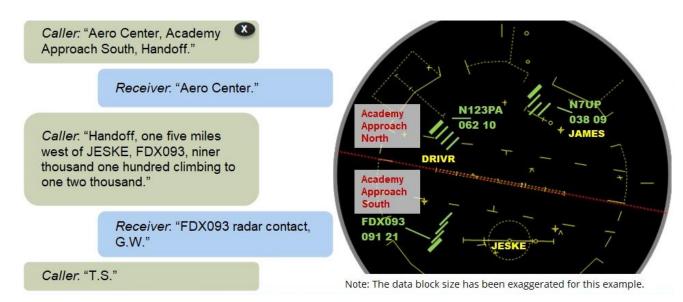
N123PA



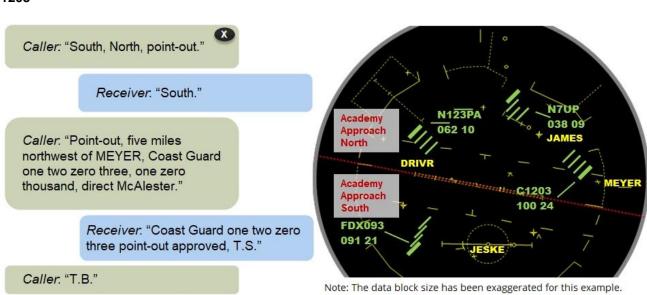
N7UP



FDX093



C1203



Example 2

You are Aero Center Jackson Low Sector 66.

UAL2312

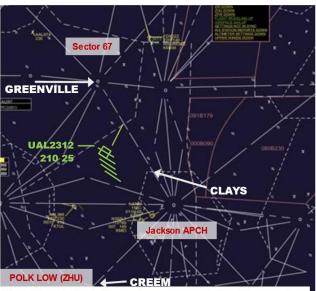
Caller: "D-Sixty seven, D-Sixty six, ▼ Point-out."

Receiver: "D-Sixty seven."

Caller: "Point-out four zero south of Greenville, United twenty-three twelve, flight level two one zero direct Memphis."

Receiver. "United twenty-three twelve, point-out approved, RG."

Caller: "C.D."



Note: The data block size has been exaggerated for this example.

N39PY

Caller: "Jackson approach, Jackson Low, handoff."

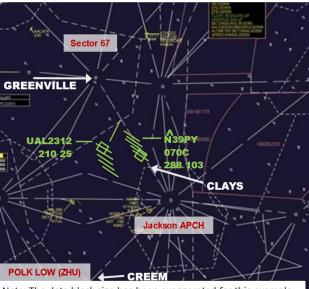


Receiver: "Jackson approach."

Caller: "Handoff one zero miles northwest CLAYS, November three niner papa yankee, seven thousand."

Receiver: "November three niner papa yankee radar contact, J.A."

Caller. "C.D."



Note: The data block size has been exaggerated for this example.

R37245

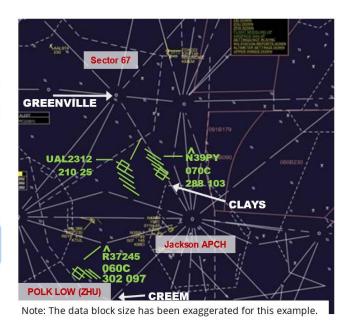
Caller: "Polk Low, Jackson Low, point-out."

Receiver: "Polk Low."

Caller: "Point-out, two five miles northwest of CREEM, Army three seven two four five, six thousand, northwest bound."

Receiver: "Army three seven two four five, point-out approved, F.W."

Caller: "C.D."



Knowledge Check I

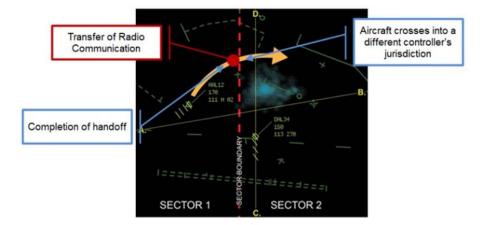
REVIEW what you have learned so far about coordination. ANSWER the questions listed below.

- 1. When transferring radar identification via interphone, which of the following pieces of information is required? (Select all correct answers that apply.)
 - ☐ The term "Handoff" or "Point-out"
 - ☐ The names of the pilot and co-pilot
 - ☐ The aircraft identification or beacon code, as appropriate
 - Assigned altitude, appropriate restrictions, information that the aircraft is climbing or descending
 - Any other information necessary (e.g., deviating left around weather)

Transfer of Radio Communication

Unless otherwise coordinated or specified by letter of agreement or facility directive, transfer of radio communications occurs:

- AFTER completion of handoff (if in a radar environment), and
- BEFORE an aircraft enters the receiving controller's area of jurisdiction



Transfer of Control

Transfer of control is the action whereby the responsibility for separation of an aircraft is transferred from one controller to another. Transfer of control is automatic upon entering the receiving controller's area of jurisdiction.

Transfer control of an aircraft in accordance with the following conditions:

- At a prescribed or coordinated location, time, fix, or altitude
- At the time a radar handoff and frequency change to the receiving controller have been completed and when authorized by a facility directive or letter of agreement that specifies the type and extent of control that is transferred
- May be restricted, i.e. turns not to exceed 30 degrees
- Transfer control of an aircraft only after eliminating any potential conflict with other aircraft for which you have separation responsibility



Runway Crossings

Ground Control shall coordinate and obtain approval from Local Control before authorizing an aircraft or a vehicle to cross or use any portion of an active runway. This coordination shall include the point/intersection at the runway where the operation will occur.

The Ground Controller shall advise the Local Controller when the coordinated runway operation is completed.



Forwarding Control Information

- Forward control information from controller to controller within a facility, then to the receiving facility as the aircraft progresses along its route
- Where appropriate, use automation in lieu of manual coordination procedures
 - Manual coordination is required when the computer is not in service



Arrival Information

Forward the following information to non-approach control towers soon enough to permit adjustment of traffic flow. *Note that this only applies to IFR aircraft.*

IFR Arrival Information Forwarded to Control Towers:

- Aircraft identification
- Type of aircraft
- Estimated Time of Arrival
- Type of Instrument Approach
- For SVFR, the direction from which the aircraft will enter the surface area
- Position of the aircraft when executing a Contact or Visual approach



Clearances and Instructions

- Relay clearances verbatim
- Ensure pilots acknowledge all Air Traffic Clearances and ATC instructions. When a pilot reads back an Air Traffic Clearance or ATC instruction:
 - Ensure that items read back are correct
 - Ensure the read back of hold short instructions, whether a part of taxi instructions or a LAHSO clearance
 - Ensure pilots use call signs and/or registration numbers in any read back acknowledging an Air Traffic Clearance or ATC instruction



Knowledge Check J

REVIEW what you have learned so far about coordination actions. ANSWER the questions listed below.

1.	Which of the examples listed are coordination actions? (Select all correct answers that apply.)
	☐ <u>Transfer of radar identification</u>
	□ <u>Transfer of control</u>
	□ Runway crossings
	□ Forwarding flight plan information
	Arrival information (i.e., inbounds)
	□ Clearances and instructions
2.	Radar identification is transferred from one controller to another but communications will NOT be transferred. This describes a (Select the correct answer.) Control point Handoff Point-out
3.	What are appropriate methods of coordination? (Select all correct answers that apply.) Automated Verbal/Physical Interphone Facility Directives

Coordination Summary

Coordination procedures can be intrafacility or interfacility. The most common coordination methods include automated, interphone, SOPs/LOAs, and verbal/physical communication.

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
Review content presented in <i>Coordination</i> lesson Navigate to the <i>Parking Lot</i> link within Blackboard and review any student	Facilitated Discussion
questions Address <i>Parking Lot</i> questions and facilitate a brief discussion of the lesson 	EST. RUN TIME
content	10 mins.

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
 ENABLE Position Relief Briefing lesson in Blackboard Instruct students to navigate to the Position Relief Briefing lesson in 	Blackboard
 Instruct students to work individually through the lesson content 	EST. RUN TIME
 Upon completion of the lesson, students should review previously introduced content or wait quietly until other students have completed 	15 mins.

POSITION RELIEF BRIEFING

Purpose: This lesson identifies procedures necessary to ensure effective communication is conducted during a Position Relief Briefing.

Objective:

Identify procedures for conducting a Position Relief Briefing

Reference for this lesson are as follows:

FAA Order JO 7110.65, Air Traffic Control

Coordination

An important aspect of teamwork is ensuring effective communication during position relief or change of shift. Position Relief Briefings are one of the most frequently cited areas that contributes to operational errors.

The purpose of the Position Relief Briefing is to ensure position information and control information are accurately transferred to the relieving controller. Transfer of position/team responsibility requires coordination between teams and is accomplished through a Position Relief Briefing.

Step-by-Step Process

The Position Relief Briefing is a four-step process consisting of the following:

- Step 1: Preview the position
- Step 2: Verbal briefing
- Step 3: Assumption of position responsibility
- Step 4: Review the position

Step 1: Preview the position

Relieving Specialist	Specialist Being Relieved
Follow the checklist and review the Status Information Areas (SIA).	
Observe position equipment, operational situation, and work environment.	
Listen to voice communications and observe other operational actions.	
4. Observe current and pending aircraft and vehicular traffic and correlate with flight and other movement information.	
5. Indicate to the specialist being relieved that the position has been previewed and that the verbal briefing may begin.	

Step 2 : Verbal briefing

Relieving Specialist	Specialist Being Relieved
	Brief the relieving specialist on the abnormal status of items not listed on the SIA(s) as well as on any items of special interest calling for verbal explanation or additional discussion.
	2. Brief on traffic if applicable.
	Brief communications status of all known aircraft.
Ask questions necessary to ensure a complete understanding of operational situation.	
	Completely answer any questions asked.

Step 3: Assumption of position responsibility

Relieving Specialist	Specialist Being Relieved
Make a statement or otherwise indicate to the specialist being relieved that position responsibility has been assumed.	
	Release the position to the relieving specialist and mentally note the time.

Step 4: Review the position

Relieving Specialist	Specialist Being Relieved
Check, verify, and update the information obtained in steps one and two.	
Check position equipment in accordance with existing directives.	
	Review checklist, SIAs, written notes, and other prescribed sources of information, and advise the relieving specialist of known omissions, updates, or inaccuracies.
	Observe overall position operation to determine if assistance is needed.
	If assistance is needed, provide or summon it as appropriate.
	Advise the appropriate position regarding known SIA omissions, updates, or inaccuracies.
	7. Sign-on the relieving specialist, if appropriate, with the time as noted in Assumption of Position step two.
	Sign off the position in accordance with existing directives or otherwise indicate that the relief process is complete.

Knowledge Check K

REVIEW what you have learned so far about Position Relief Briefings. ANSWER the questions listed below.

1.	After the relieving specialist has assumed responsibility for the sector, the relieved specialist (Select the correct answer.) Immediately leaves the area Reviews all information for omissions or inaccuracies Signs off the position and remains at the sector 10 minutes
2.	If the specialist being relieved recognizes an inaccuracy immediately after relinquishing position responsibility, who should be notified? (Select the correct answer.) Supervising specialist Another specialist being relieved Relieving specialist
3.	Before receiving a verbal briefing from the specialist being relieved, the relieving specialist shall (Select the correct answer.) Sign into the position Preview the position Indicate that he/she has assumed position responsibility
4.	Briefing on applicable traffic is accomplished during which step of the briefing process? (Select the correct answer.) Preview the position Verbal briefing Visual briefing

Position Relief Briefing Summary

Position Relief Briefings are designed to ensure controllers smoothly transfer position responsibility and provide pertinent information with minimum amount of work.

FA	CILITATOR INSTRUCTIONS	DELIVERY METHOD
•	Note: This activity is instructor-led and consists of a presentation and student worksheet Facilitator should locate Traffic Advisories presentation in Facilitator Folder and	Activity
Ŀ	Activity: Traffic Advisories in Facilitator Guide Facilitator will need to determine how to display presentation for all students to view Instruct students to locate student activity worksheet Traffic Advisories in the printed	EST. RUN TIME
	Student Guide The activity will be performed in a large group led by facilitator	30 mins.
:	Using the presentation, provide instruction for background information Using the presentation, provide instruction and demonstrate how to formulate traffic advisory following the phraseology guidelines presented for example item	
٠	Instruct students to individually complete remaining examples and record responses on Student Response Sheet	
•	Select students randomly to read answers aloud as students assess their own answers Encourage student discussion with this exercise	
•	Provide feedback and guidance to student responses Conduct the <i>Additional Review</i> (included below) orally to whole group per the instructions provided	

ACTIVITY: TRAFFIC ADVISORIES (ANSWER KEY)

Detailed Facilitator Instructions: This activity is instructor-led and consists of a presentation and student worksheet. Before beginning the activity, the facilitator should locate the following: **Traffic Advisories** presentation in **Facilitator Folder and Activity: Traffic Advisories in Facilitator Guide.**

Instruct students to locate worksheet: Activity: Traffic Advisories in Student Guide

The presentation will need to be displayed in a location to ensure all students can view.

The facilitator will open and control the presentation while conducting the activity. Students will view the presentation, follow along and record responses on student worksheets.

The presentation is divided into two sections; background information and discussion of example presented by the facilitator, and independent practice. Upon completion, the independent practice will be evaluated as a group. Encourage student discussion and resolve any questions students may have.

Traffic Advisories Introduction:

Detailed Facilitator Instructions: Instruct students to view worksheet and follow along with discussion. Provide an overview of introductory content included on the following slides.

Title page: Lauch presentation

Slide 1: Read and discuss content.

Traffic Advisories

Traffic Advisories are issued to alert pilots to other known or observed traffic which may be in proximity to the position or intended route of flight of their aircraft to warrant their attention.

These advisories may be based on:

- Visual observation
- Observation of identified or non-identified radar targets, or
- Verbal reports from pilots or other facilities

Slide 2: Read and discuss content.

Phraseology for radar-identified aircraft:

- 1. Addressee, the aircraft receiving the advisory
- Azimuth from aircraft in terms of 12-hour clock, compass position, or in an easy-to-understand manner, such as "to your right" or "ahead of you"
- 3. **Distance** from aircraft in miles
- 4. **Direction** of and/or relative movement of traffic
- 5. Type of aircraft (if known)
- 6. Altitude of aircraft (if known)

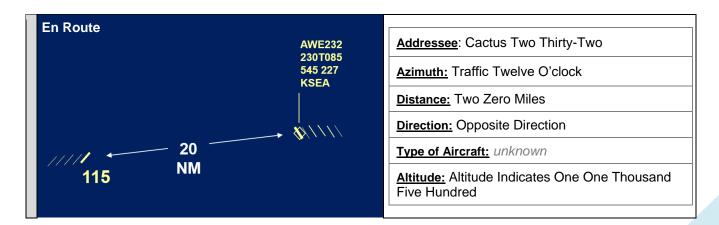
Note: Twelve-hour clock is not utilized in Initial Tower Cab training.



Traffic Advisory Example

Detailed Facilitator Instructions: Instruct students to view the example en route radar traffic advisory and formulate how to state each advisory following the guidelines presented for phraseology. As a group decode the first example displaying the correct answers.

- Slide 3: Display example and generate discussion.
- **Slide 4:** As a group brainstorm to determine the answer for each of the categories of phraseology. Once the group has determined answer, select each button and verify responses.
- Slide 5: Display example of advisory as it would be issued.

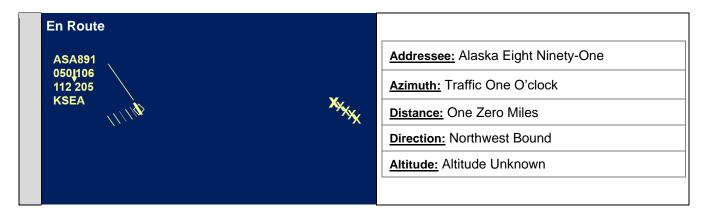


Traffic Advisory: "Cactus Two Thirty-two, Traffic Twelve O'clock, Two Zero Miles, Opposite Direction, Altitude Indicates One One Thousand Five Hundred"

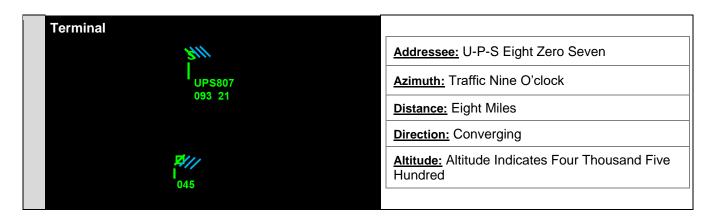
Independent Practice

Detailed Facilitator Instructions: The first practice item is en route radar, the second is terminal radar. The en route example is a primary target. Point out that TCAS will not display aircraft without transponders. Instruct students to work individually on remaining examples following the same format and record responses on Student Response Sheet. Provide students time to complete remaining examples. Monitor progress of students as they work and stop when all are completed. Select students randomly to read answers aloud, as students assess their own answers.

Slide 6 and 7: Select Show Answer to display correctly stated traffic advisory. Correct any misunderstandings.



Traffic Advisory: "Alaska Eight Ninety-one, Traffic One O'clock, One Five Miles, Northwest Bound, Altitude Unknown."



Traffic Advisory: "U-P-S Eight Zero Seven, Traffic Nine O'clock, Eight Miles, Converging, Altitude Indicates Four Thousand Five Hundred."

Review

Detailed Facilitator Instructions: Use the following questions to reinforce content. Ask questions orally to entire class and select students at random to respond. Encourage class discussion to responses and provide feedback.

1.	What is an air traffic advisory?	Advisories are issued to alert pilots to other known or observed traffic which may be in proximity to the position or intended route of flight of their aircraft to warrant their attention.
2.	Which types of information are needed for traffic advisories on radar-identified aircraft?	 Azimuth from aircraft in terms of the 12-hour clock Distance from aircraft in miles Direction in which traffic is proceeding and/or relative movement of traffic Type of aircraft (if known) Altitude of aircraft (if known)
3.	Which two types of information can be optional in an air traffic advisory?	 Type of aircraft Altitude of aircraft

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
ENABLE Communication Situation in the Exercises and Activities folder In Blackboard Instruct students to povigete to Exercise and Activities folder in Blackboard	Activity
 Instruct students to navigate to <i>Exercise and Activities</i> folder in Blackboard Instruct students to locate student activity <i>Communication Situation</i> The activity may be performed as small group or pairs of two students 	EST. RUN TIME
 Inform students the activity will prepare them for the communication quiz, which will be administered at the competition of this module Instruct students to launch the activity and follow instructions 	35 mins.
 Instruct students to determine the order for responding to questions Students will alternate reading the communication situation, and then orally provide the corresponding phraseology 	
 Upon completion of providing the phraseology, student will select Check Answer button to view written and hear pronunciation of phraseology 	
 Monitor students as they complete activity and provide feedback or guidance as needed Suggest allowing opportunities to repeat the activity during periods of down time 	
either individually or in small groups	

ACTIVITY: COMMUNICATION SITUATION (ANSWER KEY)

Note: The questions in the key and their distractors may appear in a different order than displayed here due to activity question randomization.

Note: Some phraseology may be different based on Terminal or En Route.

	Question	Answer
1.	How would you advise N12CT that the MDA is 652 feet?	November One Two Charlie Tango, Minimum Descent Altitude Six Five Two
2.	Tell A34796 that the altimeter setting at Jackson is 29.94 inches of mercury.	Air Force Three Four Seven Niner Six, Jackson Altimeter Two Niner Niner Four
3.	Speak this surface wind to N55SL: 30010G25.	November Five Five Sierra Lima, Wind Three Zero Zero At One Zero Gusts Two Five
4.	Assign a beacon code of 2215 to E11722.	Air Evac One One Seven Two Two, Squawk Two Two One Five
5.	Tell Delta Airlines flight 1010 to maintain a speed of two hundred and fifty knots.	Delta Ten Ten, Maintain Two Five Zero Knots
6.	Ask N6MC to verify altitude is 17,500 feet.	November Six Mike Charlie, Verify At One Seven Thousand Five Hundred
7.	Advise N95HP the DA for the ILS approach is 580 feet MSL.	November Niner Five Hotel Papa, Decision Altitude Five Eight Zero
8.	Tell N125Z to contact the Denver Approach Control on 118.7.	November One Two Five Zulu, Contact Denver Approach One One Eight Point Seven
9.	Clear TN3CD via V295.	Tango November Three Charlie Delta, Cleared Via Victor Two Ninety-Five
10.	Clear JOKER6 via IFR Military Training Route 15.	Joker Six, Cleared Via I-R Fifteen
11.	Tell an aircraft with identifier DOT2 to maintain an altitude of 16,000 feet.	Transport Two, Maintain One Six Thousand
12.	Clear VM1 to the 12 mile fix on the 190 radial of the Tulsa VORTAC.	Marine One, Cleared To Tulsa One Niner Zero Radial One Two Mile Fix
13.	Clear L12469 via Low Altitude RNAV Route T17.	Logair One Two Four Six Niner, Cleared Via Tango Seventeen
14.	Clear Special Air Mission S21212 via the 35 DME ARC north of the Brunswick VORTAC.	Sam Two One Two One Two, Cleared Via Three Five Mile Arc North Of Brunswick VORTAC
15.	How may you abbreviate the call sign of N261SY and when can you do so?	"November One Sierra Yankee"; after commestablished and no similar call signs
16.	What call sign would you use for a civilian ambulance N15CE?	MEDEVAC One Five Charlie Echo
17.	Advise an aircraft with identifier DOT-1 to climb and maintain 7,000 feet.	Transport One, Climb And Maintain Seven Thousand

Question	Answer
18. N2169K is on a VOR Approach. Use the correct phraseology to tell the pilot that the lowest he can go without visual reference to the airport environment is 1,236 feet MSL.	November Two One Six Niner Kilo, Minimum Descent Altitude One Two Three Six
19. Pressure 30.01 at CVG (Cincinnati).	Cincinnati Altimeter Three Zero Zero One
20. Say this runway: 29C.	Runway Two Niner Center
21. Assign code 3353 to N889YW.	November Eight Eight Niner Yankee Whiskey, Squawk Three Three Five Three
22. Advise N727DK: 01007KT.	November Seven Two Seven Delta Kilo, Wind Zero One Zero At Seven
23. Instruct N969SH to contact OKC ATCT on 120.1.	November Niner Six Niner Sierra Hotel, Contact OKE City Tower One Two Zero Point One
24. Assign code 2454 to N134PG.	November One Three Four Papa Golf, Squawk Two Four Five Four
25. Assign 243.6 (IAH TRACON).	Contact Houston Approach Two Four Three Point Six
26. Assign 10,000 ft. to NWA17 (Northwest Orient Airlines).	Northwest Seventeen, Maintain One Zero Thousand
27. Advise VV63277: 12012KT.	Navy Six Three Two Seven Seven, Wind One Two Zero at One Two
28. Assign A13343 VOR airway 432.	Air Force One Three Three Four Three, Cleared Via Victor Four Thirty-Two
29. Assign 134.725 (ZAU ARTCC).	Contact Chicago Center One Three Four Point Seven Two
30. Clear HORNT12 to proceed on a heading of 155°.	Hornet One Two Fly Heading One Five Five

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
 This portion of the training is an will be conducted by the facilitator Instruct students to locate the study aid Basic Communications Review Sheet in Student Guide 	Study Aid
 Facilitator will review content presented in the study aid Inform students the study aid is an additional tool to prepare for the Communications Quiz 	EST. RUN TIME
Communications Quiz	10 mins.

STUDY AID: BASIC COMMUNICATIONS REVIEW SHEET

Purpose: This study aid serves as an additional review to reinforce your ability to practice air traffic control communication skills for the Communication Quiz.

Note: Some phraseology may be different based on Terminal or En Route.

	Communication Situation	Answer
1.	Tell A34796 that the altimeter setting at Jackson is 29.94 inches of mercury.	"AIR FORCE THREE FOUR SEVEN NINER SIX, JACKSON ALTIMETER TWO NINER NINER FOUR"
2.	Tell Air Mobility Command aircraft RCH1245 to contact Albuquerque Center on frequency 133.45.	"REACH ONE TWO FOUR FIVE, CONTACT ALBUQUERQUE CENTER ONE THREE THREE POINT FOUR FIVE"
3.	Tell R2353 that the highest point on the airport's runways is 426 feet MSL.	"ARMY TWO THREE FIVE THREE, FIELD ELEVATION FOUR TWO SIX"
4.	Instruct N969SH to contact OKC ATCT on 120.1.	"NOVEMBER NINER SIX NINER SIERRA HOTEL, CONTACT OKE CITY TOWER ONE TWO ZERO POINT ONE"
5.	Tell N2KA to contact Oakland Center on frequency 132.225.	"NOVEMBER TWO KILO ALFA, CONTACT OAKLAND CENTER ONE THREE TWO POINT TWO TWO"
6.	Assign FAA1 magnetic heading of 340 by executing a right turn.	"SAFEAIR ONE, TURN RIGHT HEADING THREE FOUR ZERO"
7.	Advise an aircraft with identifier DOT-1 to climb and maintain 7,000 feet.	"TRANSPORT ONE, CLIMB AND MAINTAIN SEVEN THOUSAND"
8.	Advise N4MX to contact the Gainesville FSS on 122.2.	"NOVEMBER FOUR MIKE XRAY, CONTACT GAINESVILLE RADIO ONE TWO TWO POINT TWO"
9.	Clear American Airlines flight 695 via jet route 37.	"AMERICAN SIX NINETY-FIVE, CLEARED VIA JAY THIRTY-SEVEN"
10.	Assign 133.6 (ZSE ARTCC) to R23656.	"ARMY TWO THREE SIX FIVE SIX, CONTACT SEATTLE CENTER ONE THREE THREE POINT SIX"
11.	The pilot of United 715 has identified himself as a Lifeguard Flight. How would this call sign be spoken?	"MEDEVAC UNITED SEVEN FIFTEEN"
12.	Pressure 28.91 at ATL.	"ATLANTA ALTIMETER TWO EIGHT NINER ONE"
13.	Say this runway: 10L.	"RUNWAY ONE ZERO LEFT"
14.	The vice president is aboard an army aircraft. State the call sign.	"ARMY TWO"
15.	Assign LN888QS 140 KTS IAS.	"MEDEVAC EIGHT EIGHT EIGHT QUEBEC SIERRA, MAINTAIN ONE FOUR ZERO KNOTS"
16.	Assign N550CW RNAV route T85.	"NOVEMBER FIVE FIVE ZERO CHARLIE WHISKEY, CLEARED VIA TANGO EIGHTY-FIVE"
17.	Assign code 0102 to AF1.	"AIR FORCE ONE, SQUAWK ZERO ONE ZERO TWO"
18.	Advise an aircraft with identifier FAA1 that the Vicksburg altimeter is 30.01.	"SAFEAIR ONE, VICKSBURG ALTIMETER THREE ZERO ZERO ONE"

	Communication Situation	Answer
19.	Advise RCH7743 airport elevation is 3,214 ft. MSL.	"REACH SEVEN SEVEN FOUR THREE, FIELD ELEVATION THREE TWO ONE FOUR"
20.	Assign FL 290 to DAL261 (U S Airways).	"DELTA TWO SIXTY-ONE, MAINTAIN FLIGHT LEVEL TWO NINER ZERO"
21.	Assign a Mach speed of .78 to United Flight 78.	"UNITED SEVENTY EIGHT, MAINTAIN MACH POINT SEVEN EIGHT"
22.	Clear VV19214 via VFR Military Training Route 1019.	"NAVY ONE NINER TWO ONE FOUR, CLEARED VIA V-R TEN NINETEEN"
23.	How can you call a BE35 with a foreign registry of CLFPU? (six answers)	"C-L-F-P-U" "CHARLIE LIMA FOXTROT PAPA UNIFORM" "BONANZA L-F-P-U" "BONANZA LIMA FOXTROT PAPA UNIFORM" "BEECH L-F-P-U" "BEECH LIMA FOXTROT PAPA UNIFORM"
24.	Tell the pilot of N21LP that he/she is cleared to enter Class B Airspace.	"NOVEMBER TWO ONE LIMA PAPA, CLEARED TO ENTER BRAVO AIRSPACE"
25.	Tell N21DG to expect Runway 19R.	"NOVEMBER TWO ONE DELTA GOLF, EXPECT RUNWAY ONE NINER RIGHT"
26.	Assign 15,000 feet to N21K and, since COMM has been a problem, clarify.	"NOVEMBER TWO ONE KILO, MAINTAIN ONE FIVE THOUSAND, FIFTEEN THOUSAND"
27.	What would be the call sign of FLC19, an FAA Flight Inspection Aircraft?	"FLIGHT CHECK ONE NINER"
28.	Assign 123.8 (SCT TRACON).	"CONTACT SO CAL APPROACH ONE TWO THREE POINT EIGHT"
29.	Clear C2236 to maintain an altitude of FL 290.	"COAST GUARD TWO TWO THREE SIX, MAINTAIN FLIGHT LEVEL TWO NINER ZERO"
30.	267.5 is Channel 9 at NAVY JAX. Tell VV123 to contact NAVY JAX Tower on that frequency.	"NAVY ONE TWO THREE, CONTACT NAVY JAX TOWER LOCAL CHANNEL NINER"
31.	Clear a Department of Energy Flight Number 1751 via RNAV Route Q222.	"ROMEO ALFA CHARLIE ONE SEVEN FIVE ONE, CLEARED VIA Q TWO TWENTY-TWO"
32.	Assign 16,000 ft. to VM28351.	"MARINE TWO EIGHT THREE FIVE ONE, MAINTAIN ONE SIX THOUSAND"
33.	Assign SWA10 jet route 187.	"SOUTHWEST TEN, CLEARED VIA JAY ONE EIGHTY-SEVEN"
34.	Assign 118.55 (MIA ATCT).	"CONTACT MIAMI TOWER ONE ONE EIGHT POINT FIVE FIVE"
35.	Speak this surface wind to N55SL: 30010G25.	"NOVEMBER FIVE FIVE SIERRA LIMA, WIND THREE ZERO ZERO AT ONE ZERO GUSTS TWO FIVE"
36.	Assign FL 190 to EGF3522 (American Eagle).	"EAGLE FLIGHT THIRTY-FIVE TWENTY-TWO, MAINTAIN FLIGHT LEVEL ONE NINER ZERO"
37.	Clear N799HM to proceed on heading 255°.	"NOVEMBER SEVEN NINER NINER HOTEL MIKE, FLY HEADING TWO FIVE FIVE"
38.	The president is riding in John Q. Public's Cherokee. What is the aircraft call sign?	"EXECUTIVE ONE"

	Communication Situation	Answer
39.	Tell N37MP to contact the Tallahassee Approach Control on 120.2.	"NOVEMBER THREE SEVEN MIKE PAPA, CONTACT TALLAHASSEE APPROACH ONE TWO ZERO POINT TWO"
40.	Assign 8,000 feet to TN946TG (not initial contact).	"NOVEMBER SIX TANGO GOLF MAINTAIN EIGHT THOUSAND"

SUMMARY

The purpose of this module was to explain radio and interphone communications, standardization of ATC terminology, coordination procedures between intrafacility and interfacility, and procedures conducted during position relief.

In accordance with FAA Order JO 7110.65, Air Traffic Control, you should now be able to:

- Identify radio and interphone communications
- Identify International Civil Aviation Organization (ICAO) phonetics
- Identify number group usage during communication
- Identify proper number usage during communication
- Identify proper facility identification during communication
- Identify proper aircraft identification during communication
- Identify proper route descriptions during communication
- Identify NAVAID descriptions during communication
- Identify coordination procedures between intrafacility and interfacility
- Identify procedures for conducting a Position Relief Briefing

FACILITATOR INSTRUCTIONS	DELIVERY METHOD
 Navigate to the Parking Lot link within Blackboard and review any student questions 	Facilitated Discussion
 Address <i>Parking Lot</i> questions and facilitate a brief discussion of the lesson content Instruct students to prepare for the End-of-Module test by putting away 	EST. RUN TIME
their Student Guides	15 mins.

FA	FACILITATOR INSTRUCTIONS DELIVERY METHOD		
•	ENABLE Communications Quiz in the Exercise and Activities folder in Blackboard	Blackboard Assessment	
•	Instruct students to navigate to the <i>Exercise and Activities</i> folder within Blackboard	EST. RUN TIME	
•	Instruct students to locate the <i>Communications Quiz</i> link		
•	Instruct students to select the link to begin the test	30 mins.	
•	Instruct the students to complete the test		
•	Note: This test is scored but not graded		
٠	Identify the most commonly missed questions by reviewing student statistics in Blackboard		
•	Review commonly missed questions with students		

BASIC COMMUNICATIONS QUIZ (ANSWER KEY)

1.	The word/phrase used by controllers (usually in conjunction with a request for best rate of climb/descent) when prompt compliance is required to avoid the development of an imminent situation without requiring an exceptional change in aircraft handling characteristics is (Select the correct answer.) Expedite Immediately I say again Read back
2.	The phraseology to describe the fix ICT207010 is (Select the correct answer.) "WICHITA TWO ZERO SEVEN RADIAL ONE ZERO MILE FIX" "WICHITA TWO SEVENTY RADIAL ONE ZERO MILE FIX" "WICHITA TWO ZERO SEVEN RADIAL ZERO ONE ZERO MILE FIX" "WICHITA VORTAC TWO ZERO SEVEN RADIAL ZERO ONE ZERO MILE FIX"
3.	"Let me know that you have received and understood my message" defines what word/phrase? (Select the correct answer.) Acknowledge Over I say again How do you hear me

4.	Spell "wind" using the ICAO phonetic alphabet. (Select the correct answer.) ☐ Whiskey-India-November-Delta ☐ Whiskey-India-November-Dog ☐ Whiskey-India-Nora-Delta
5.	When the controller or pilot must pause for a few seconds, usually to attend to other duties of a higher priority, they use the word(s) (Select the correct answer.) Stand by Hold on Over Advise intentions
6.	Using the 24-hour clock, the time 2:53 P.M. is spoken (Select the correct answer.) One Four Five Three Local Two Fifty Three Local Fourteen Fifty Three Local Zero Two Five Three Local
7.	"Request confirmation of information" defines what word/phrase? (Select the correct answer.) □ Verify □ Read back □ That is correct □ How do you hear me
8.	How is 19,000 spoken as an assigned altitude/flight level? (Select the correct answer.) □ "FLIGHT LEVEL ONE NINER ZERO" "FLIGHT LEVEL NINETEEN THOUSAND" □ "ONE NINER THOUSAND" □ "ONE NINER ZERO FEET"
9.	Which of the following aircraft call signs is correct? (Select the correct answer.) □ United Fourteen Ninety Two □ Southwest One Oh One □ Air Ambulance One Four Two Lima Golf □ November Seven Twenty One Juliett Alfa
10.	How is the frequency 119.2 spoken? (Select the correct answer.) "ONE ONE NINER POINT TWO" "ONE ONE NINE POINT TWO" "ONE NINETEEN POINT TWO" "ONE ONE NINER TWO"
11.	The word/phrase "Yes" is spoken as (Select the correct answer.) Affirmative Roger Go Ahead Approved
12.	An aircraft with the identification number "C63614" is operated by (Select the correct answer.) Coast Guard Canadian Government Continental Airlines Commerce Department

13.	"Proceed with your message" defines what word/phrase? (Select the correct answer.) □ Go ahead □ Over □ Read back □ Say again
14.	An aircraft with the identification number "S3614" indicates what Mission/Special Operation? (Select the correct answer.) Sam Scout SAMP Search
15.	"Tell me what you plan to do" describes what word/phrase? (Select the correct answer.) Advise intentions Advise Go ahead
16.	A Marine helicopter with the president of the United States on board would be called (Select the correct answer.) Marine One Executive One Executive One Foxtrot Marine Corps One
17.	The word "unable" means (Select the correct answer.) Inability to comply with a specific instruction The understanding you have is wrong Negative I do not want to comply
18.	An aircraft with the call sign "SAFEAIR-1" would be (Select the correct answer.) Carrying the FAA Administrator Carrying the Secretary of Transportation A flight inspection aircraft A designated air safety aircraft
19.	"I have received your message, understand it, and will comply with it" describes what word/phrase? (Select the correct answer.) Wilco
20.	The prescribed phraseology to initiate a manual handoff is (Select the correct answer.) The term "Handoff," position relative to a fix, aircraft identification, assigned altitude Aircraft identification, the term "Handoff," position relative to a fix, assigned altitude The term "Handoff," aircraft identification, position relative to a fix, assigned altitude Aircraft identification, position relative to a fix, the term "Handoff," assigned altitude
21.	The meaning that best describes the word/phrase "Roger" is (Select the correct answer.) I have received all of your last transmission Let me know that you have received and understood my message Yes Affirmative

22.	How would you say the aircraft call sign "CFSUR" using the ICAO phonetic alphabet? (Select the correct
	answer.) □ "CHARLIE-FOXTROT-SIERRA-UNIFORM-ROMEO"
	"CHARLIE-FOX-SIERRA-UNIFORM-ROMEO"
	"CHARLIE-FOXTROT-SUGAR-UNIFORM-ROMEO"
	"CHARLIE-FOX-SUGAR-UNIFORM-ROMEO"
23.	"No" is indicated by what word/phrase? (Select the correct answer.)
	Negative Negative
	□ Unable □ Incorrect
	□ Wrong
24.	Using the 24-hour clock, the time 9:02 A.M. is spoken (Select the correct answer.)
	□ Zero Niner Zero Two Local □ Niner Oh Two Local
	□ Niner Oh Two A.M. Local
	☐ Zero Nine Zero Two Local
25	When communicating with or about heavy aircraft, the word "Heavy" shall be used in which instance? (Select
25.	the correct answer.)
	☐ An en route controller communicating with a terminal facility
	A terminal controller only when issuing traffic advisories
	 Any controller communicating with or about Air Force One En route controllers at all times
26.	Mach 0.72 is spoken (Select the correct answer.)
	□ "MACH POINT SEVEN TWO" □ "MACH ZERO POINT SEVEN TWO"
	"MACH ZERO SEVEN TWO"
	□ "MACH POINT SEVENTY TWO"
27	The correct phraseology for stating call sign E47329 is (Select the correct answer.)
۷1.	"AIR EVAC FOUR SEVEN THREE TWO NINER"
	"EVAC FOUR SEVEN THREE TWO NINER"
	□ "ECHO FOUR SEVEN THREE TWO NINER" □ "AIR EVAC FORTY SEVEN THREE TWENTY NINE"
	"AIR EVAC FORTY SEVEN THREE TWENTY NINE"
28.	An aircraft with the identification number "VM63614" indicates that the aircraft is operated by the
	(Select the correct answer.)
	□ Marine Corps □ Navy
	□ British Royal Navy
	□ Canadian Royal Marines
20	"Repeat my message back to me" describes what word/phrase? (Select the correct answer.)
29.	Read back
	□ Advise intentions
	Repeat
	□ Say again
30.	An FAA aircraft with the vice president on board would be called (Select the correct answer.)
	Executive Two
	□ Executive One □ FAA One
	□ FAA Two

	When an error has been made in a transmission When a phrase needs to be repeated When a phrase is not understood Never
	n interphone conversation ends by (Select the correct answer.) Both controllers stating their operating initials The receiving controller stating his/her operating initials The receiving controller responding to the calling controller The calling controller saying "goodbye"
	he meaning of "How do you hear me?" is (Select the correct answer.) To determine how well the transmission is being received Let me know that you have received and understood my message Tell me what you plan to do Proceed with your message
G 	That is the prescribed phraseology to advise the pilot speed adjustment is no longer necessary? (Select the correct answer.) Resume normal speed Maintain normal speed Speed at pilot's discretion Maintain flight plan speed
	ow is the word/phrase "immediately" used? (Select the correct answer.) By ATC when compliance with an action is required to avoid an imminent situation By ATC when prompt compliance is required to avoid the development of an imminent situation By ATC when compliance is required To expedite a clearance
	sing the 24-hour clock, the time 12:00 A.M. is spoken (Select the correct answer.) Zero Zero Zero Zero Two Four Zero Zero Twenty Four Hundred One Two Zero Zero
	Nan-Oscar-Romeo-Tango-Hotel November-Oscar-Robert-Hotel
th	Roger Wilco

40.	"WIND THREE TWO ZERO AT ONE FIVE" "WIND THREE TWENTY AT ONE FIVE" "WIND THREE HUNDRED TWENTY DEGREES AT FIFTEEN KNOTS" "WIND THREE TWO ZERO DEGREES AT ONE FIVE KNOTS"
41.	What word/phrase is used when a transmission is finished and a reply is expected? (Select the correct enswer.) Over Wilco Roger Out
42.	How would you say the aircraft call sign "XBVZE" using the ICAO phonetic alphabet? (Select the correct answer.) "X-RAY BRAVO VICTOR ZULU ECHO" "X-RAY BAKER VICTOR ZULU ECHO" "X-RAY BRAVO VICTOR ZULU EASY" "X-RAY BRAVO VICTOR ZULU EASY"
43.	How do you say "Runway 28L?" (Select the correct answer.) "RUNWAY TWO EIGHT LEFT" "RUNWAY TWENTY EIGHT LEFT" "RUNWAY TWENTY EIGHT, LEFT SIDE" "LEFT SIDE RUNWAY TWO EIGHT"
44.	How would you say an altimeter setting of 29.89? (Select the correct answer.) "ALTIMETER TWO NINER EIGHT NINER" "ALTIMETER TWENTY NINE POINT EIGHTY NINE" "TWENTY NINE EIGHTY NINE ON THE ALTIMETER" "ALTIMETER TWO NINER POINT EIGHT NINER"
45.	How is a heading of 30 degrees spoken? (Select the correct answer.) "HEADING ZERO THREE ZERO" "HEAD NORTHEAST" "HEADING THIRTY DEGREES" "HEADING THREE ZERO"

FA	FACILITATOR INSTRUCTIONS DELIVERY METHOD		
•	ENABLE Basic Communications End-of-Module Test link in Blackboard	Blackboard Assessment	
•	Instruct students: Clear desks	EST. RUN TIME	
	 Do not write anything during or after the test Navigate to the <i>Basic Communications End-of-Module Test</i> link in Blackboard 	20 mins.	
	 Once they are satisfied with their responses, click "Save and Submit;" do not click "OK" to review results until directed to do so 		
	 Choose "Cancel" if they receive a warning message that the test has unanswered questions; choosing OK will submit the test and not allow them to go back and answer the questions 		
	 Leave the room after submitting the test and return at the "Be Back" time 		
•	Note: This test is scored but not graded		
•	During test, monitor students to ensure a secure testing environment		
•	Identify the most commonly missed questions by reviewing student statistics in Blackboard		
٠	Instruct students to click "View Results" when ready to review commonly missed questions		
	Review commonly missed questions with students		

END-OF-MODULE TEST (ANSWER KEY)

Note: Test questions in Blackboard are presented to the students in random order. Please be aware the test key question order will not match the student version.

1.	Which of the following are considered authorized transmissions for radio and interphone communications? (Select the correct answer.) ATC or otherwise contributing to air safety and if official FAA messages are required ATC or otherwise contributing to air safety As requested and if official FAA messages are required Only when official ATC business is requested
	Reference(s): JO 7110.65, Chap. 2
2.	Why do air traffic controllers use ICAO phonetics to pronounce numbers and letters? (Select the correct answer.) Clarifies and prevents misunderstandings Quicker to pronounce when using ICAO Pronunciations are the same in Spanish and English Options for pronouncing specific letters
	Reference(s): JO 7110.65, Chap. 2

3.	When stating flight levels, an aircraft at 28,000 feet would be said to be at an altitude of (Select the correct answer.) Flight Level Two Eight Zero Twenty-Eight Zero Flight Level Flight Level Two Eighty Two Eighty Flight Level
	Reference(s): JO 7110.65, Chap. 2
4.	The terminology for stating an altimeter setting of 28.72 is (Select the correct answer.) □ Altimeter Two Eight Seven Two □ Altimeter Two Eight Decimal Seven Two □ Altimeter Twonty-Eight Seventy-Two
	Reference(s): JO 7110.65, Chap. 2
5.	The phraseology for instructing an aircraft to contact Memphis Air Route Traffic Control Center is (Select the correct answer.) "CONTACT MEMPHIS CENTER" "ATC MEMPHIS CENTER" "MEMPHIS ATC CENTER" "CENTER MEMPHIS"
	Reference(s): JO 7110.65, Chap. 2
6.	When sending radio communications with an aircraft on initial radio contact, what format should be followed? (Select the correct answer.) Identification of aircraft, ATC facility, then message (if any) Identification of ATC unit, aircraft, and then message (if any) Identification of aircraft and then message (if any) Call sign and make of aircraft and ATC unit
	Reference(s): JO 7110.65, Chap. 2
7.	What type of route is identified in the following description? "Q ONE THIRTY-SIX" (Select the correct answer.) ☐ High altitude RNAV route ☐ Low altitude RNAV route ☐ Jet route
	Reference(s): JO 7110.65, Chap. 2
8.	How would a fix that is NOT named be described? (Select the correct answer.) □ NAVAID, radial and distance from NAVAID, followed by phrase Mile Fix □ Fix, distance from NAVAID, followed by phrase NAVAID □ NAVAID Fix, radial and distance from NAVAID □ Mile Fix, distance and radial from NAVAID, followed by phrase NAVAID
	Reference(s): JO 7110.65, Chap. 2

9.	The exchange of information between positions via interphone or "in person" is known as	
	(Select the correct answer.)	
	☐ Intrafacility coordination	
	☐ Interfacility coordination	
	☐ Transfer of communications	
	□ Communication relay	
	Reference(s): JO 7110.65, Chap. 5	
10.	List, in order, the four steps in the position relief process. (Select the correct answer.)	
	☐ Preview position; verbal briefing; assumption of position responsibility; position review	
	☐ Verbal briefing; assumption of position responsibility; position review; preview position	
	☐ Preview position; assumption of position responsibility; verbal briefing; position review	
	☐ Assumption of position responsibility; preview position; verbal briefing; position review	
	Reference(s): JO 7110.65, Appendix A	